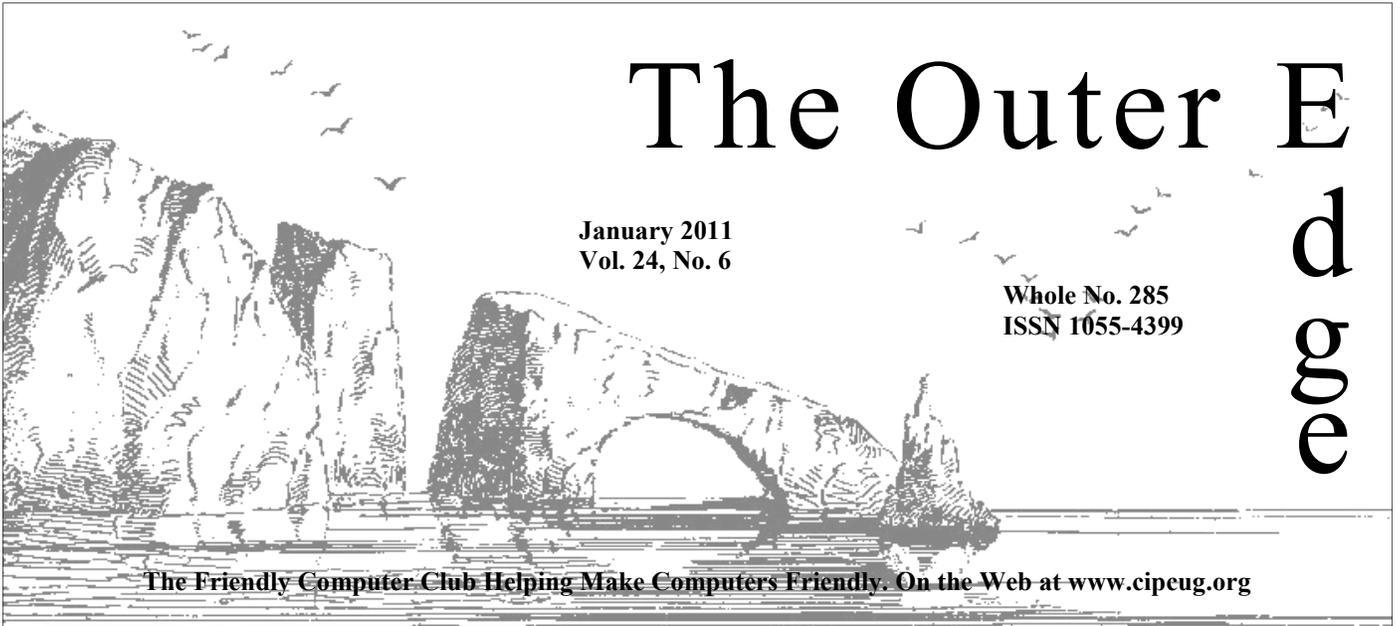


The Outer Edge

January 2011
Vol. 24, No. 6

Whole No. 285
ISSN 1055-4399



The Friendly Computer Club Helping Make Computers Friendly. On the Web at www.cipcug.org

★ Attendance at the
★ December general meeting
★ **59 members and guests**
★ **We welcome 1 new member**
★

To Contact CIPCUG

The Outer Edge.....805-485-7121
General Information.....805-289-3960
Mailing Address...P.O. Box 51354, Oxnard, CA
93031-1354

Computer tuneup scheduled in January

The next computer tuneup will be at the January meeting. A sign-up sheet is available on the CIPCUG website. The tuneups cost \$15 per computer and consist of a quick check for possible problems.

If the problems can't be fixed in the available time, Rick Smith or Michael Shalkey will suggest solutions you can perform at home or tell you if the machine must be taken to a shop for more extensive analysis and work.

The tuneups are available only to CIPCUG members, but that includes anyone who joins the same day.

COMMAND.COM

By Rick Curry, President

Happy New Year! Congratulations to all of you who are still sticking by your resolutions.

Our new year has brought us a new contract with our landlords, the Boys & Girls Club. It has a new president (much as our club will be receiving — sign up soon!) I was able to negotiate for the same rent as last year. In reading over the contract, the only significant impact on our activities is that we have agreed to be responsible for any stains made to the carpeted areas due to the spillage of dark liquids (that would be mostly coffee for us, although I bring in a soda sometimes). We are asking our members to honor the request that we enjoy our coffee (and soda) where it is not carpeted.



Curry

2011 may prove to be an interesting year in technology — the clouds are the limit. VMWare is talking about a product that allows them to move a running process from machine to machine in the middle of a transaction. It is more limited than it sounds when you read the details, and it can be made to work only if the machines are very close to each other. What it does provide is flexible banks of computers to do the work, and while some of the marketing is new, the technology has been around since 2009 (mature technology for computers).

In other technology news, the term “Butt Dialing” (the art of telephoning family and friends by sitting on or otherwise accidentally activating a smart phone) may have permanently entered our lexicon when a public school employee, playing hip-hop music while working, resulted in a SWAT team deployment. His spouse, hearing the excited yelling of the music, thought her husband had been abducted.

Privacy rights just received a setback when the California Supreme Court ruled that a cell phone was no more private than a Post-it Note and that no warrant is necessary to peruse the phone. This will almost certainly apply to less complicated devices. Have you checked the maximum speed logged by your GPS lately?

This year Facebook promises to be a good investment (in perhaps another setback to privacy). Goldman-Sachs was besieged by takers when it offered up some of its Facebook holdings to wealthy investors.

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2006 Southwest User Group Conference: second place in both the newsletter and Web site contests.

**Channel Islands
 PC Users Group**
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**CIPCUG is a member of APCUG,
 The Association of PC Users Groups**

The Outer Edge

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QUARTER-PAGE (4½”H x 3½”W).....	\$20.00
BUSINESS CARD ad.....	\$15.00
Discounts for multiple issues (3, 6, 9 and 12 months)	
Ad copy deadline is the 5th of the month of publication.	
Make all checks payable to CIPCUG.	

Members' classified ads are free but are limited to 105 characters, including spaces.

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 Immediate Past President
Paul Westefer
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 Web Page Editor..... Penelope Curry
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 TOE editor.....John Weigle
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 Membership Chairman.....Ken Church
membership@cipcug.org

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 Lois Evans de Violini.....1989-1991
 Terry Lee.....1991-1993
 Jerry McLoud.....1993-1995
 Robert Provart.....1995-1997
 Toby Scott.....1997-1999
 George Lakes1999-2001
 Andy Toth.....2001-2003
 David Harris.....2003-2005
 Lois Evans de Violini 2005-2007
 Paul Westefer.....2007-2009
 (With the exception of the immediate past president, past presidents are not board members.)

Life members

Frank Segesman*
 Toby Scott
 Lois Evans de Violini
 Art Lewis
 *Deceased

Coming events

January program to be announced

Programs

No program was set for the Jan. 22 meeting by the deadline for TOE, but we will have the computer tuneup this month.

We'll meet at the Camarillo Boys & Girls Club, 1500 Temple Ave. (Ponderosa Drive and Temple Avenue), Camarillo. (See the map on the last page.)

The doors open at 8:30 a.m. The Internet and Networking SIG and the Hands-On Training meeting (Computing 101) will start at 8:45 a.m.

Other meeting dates this year are:

Feb. 26

March 26

April 23

May 21 (the Boys & Girls Club is using the club on our regular meeting date)

June 25

July 23

Aug. 27

Sept. 24

Oct. 33

Nov. 19 (third Saturday)

Dec. 17 (third Saturday)

SIGs

Except for the Thousand Oaks PC

Door prizes

We have two types of raffle tickets: one for prizes offered by the presenter and one for club-provided prizes. The tickets for the presenter's prizes are free and limited to one per member.

The tickets for the club-provided prizes are \$1 each, \$5 for six tickets, \$10 for 13 tickets, \$15 for 20 tickets and \$20 for 27 tickets and are available to anyone. Those who can't stay until the drawing may sign their tickets and give the person selling the tickets a list of the prizes they would like in the order they'd pick them. Winners' prizes will be held until the next meeting.

Consignment table

A consignment table is set up at every meeting. Anyone can buy, but only members can sell.

The club gets 10 percent of the sales price. Sold items must be picked up at the end of the day's meeting. Any items not picked up will become the property of CIPCUG and will be subject to disposal at the club's discretion.

CIPCUG is not responsible in any way for items bought or sold at the table. Each item is sold as-is unless otherwise stated.

Meeting, SIG notices

If you would like e-mail notices of regular meetings and SIGs, go to www.cipcug.org, where you'll find a link on the home page to sign up. The URL is cipcug.org/listserv.cfm.

You will need your membership number, which is on the back cover of TOE, to complete the sign-up.

Club Photo Group, the Special Interest Groups (SIGs) are sponsored by CIPCUG and led by volunteer club members.

Unless otherwise noted, the CIPCUG SIGs run from 6:30 to 8:30 p.m. at Ventura County Computers, 2175 Goodyear Ave., Unit 117, Ventura; phone 289-3960. From the 101 Freeway, exit at

Telephone, take Telephone south to McGrath, turn left and go one block. Turn right on Goodyear and right again into the second driveway. Unit 117 is the back, right corner of the building.

The pre-meeting SIGs are at 8:45 a.m. at the Boys & Girls Club. The after-

(Continued on page 4)

Minutes of the December board meeting

CIPCUG Board of Directors held its monthly meeting following the regular meeting on Dec. 18, 2010. In attendance were President Rick Curry, Immediate Past President Paul Westefer, Vice-President Craig Ladd, TOE Editor John Weigle, Tech Adviser Toby Scott, Treasurer Art Lewis, Web page Coordinator Helen Long, and Secretary Diane Mortensen.



Mortensen

The meeting was called to order by Rick, who asked if there was any old business and/or updates. Having none, the board discussed the following matters:

Rick presented to the board the outcome of his meeting with the administrator of the Boys & Girls Club. The admin-

istrator asked if CIPCUG could switch from the fourth Saturday in May, from May 28, 2011, to May 21, 2011. The club is having a fundraising event on Saturday, May 28, 2011, and will need the room. Discussion was had among board members as to having the regular meeting on May 28, 2011, but at a different location. A suggestion was made that having an alternate meeting location, when the Boys & Girls Club needs the room, would be a good idea. The board decided to meet on May 21 at the Boys & Girls Club.

On another issue, Rick said the administrator asked that no color drinks — i.e., coffee, tea, etc. — be permitted in the meeting room. With the new carpet, the club wants to preserve it in its original state for as long as possible.

Art presented to the board the Treas-

urer's report for November 2010, indicating the club had a year-to-date income of \$2,462.38; year-to-date expenses of \$2,011.56, resulting in a net income to date of \$450.82. For further particulars, the treasurer's report is published elsewhere in the TOE.

Craig asked if we need to consider a new meeting place for Michael's after-meeting SIG after John Weigle retires. John said we have the same room available for most months of the year, but a few had already been taken when he submitted the reservation request. Michael would like to find a spot with Internet availability.

With no further matters to discuss, it was moved, seconded, and approved to adjourn the meeting.

Q&A

IE popups, Firefox operating problems

Unless otherwise noted, the questions are answered by Toby Scott, our technical adviser and a partner in Ventura County Computers. Michael Shalkey runs the computer. — Editor

Internet and networking SIG

Reported by John Weigle

IE popups

Q: When I open Internet Explorer I get a page of hints and popups.

A: You should be able to check a box

that says something to the effect don't show this screen again.

If that doesn't work, go to Tools > Manage Add-ons (in Version 8) and if you see a variety of toolbars and other things you don't use, kill them by right-clicking on the item and clicking on Disable). The toolbars use up a lot of resources, and none of the toolbar add-ons are especially useful. There's a search box on the right of the address bar.

In IE 9, the address bar is also a search bar. If you type something it does-

n't recognize as a URL, it considers it a search request.

Firefox problem – 1

Q: Firefox works on my laptop, but on my desktop e-mail and the Google calendar don't display properly.

A: There's probably a Java script option that makes them work, and it's blocked.

Michael: Go to Google calendar and say to trust Google.

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More on coming events ...

(Continued from page 3)

meeting SIG is at 1:30 p.m. at The Star, 550 Camarillo Center Drive, Camarillo.

There is no charge for members to attend the CIPCUG SIGs.

Until further notice, the Photo Group is not accepting new members or guests because it is close to outgrowing its meeting room. The TOPCC Photo Group, which meets at 6:30 p.m. at the Thousand Oaks Library, 1401 E. Janss Road, charges \$3 per meeting for those who are not members of the Thousand Oaks PC Club. The Web site is <http://topcc.org/dnn/SIGsPrograms/>

[PhotoGroup/tabid/65/Default.aspx](http://topcc.org/dnn/SIGsPrograms/PhotoGroup/tabid/65/Default.aspx).

The general schedule:

First Monday (except in months that have holidays on or near the first Monday): TOPCC Photo Group. **It is not taking new members or guests until further notice.**

Fourth Tuesday: Linux.

Fourth Saturday (or the regular meeting day): Hands-on Training (Jessica Scott and Mark Maidel) and Internet and connectivity SIG, 8:45 a.m. Michael Shalkey's after-meeting SIG at The Star, 550 Camarillo Center Drive, Camarillo.

The January and February schedules :

January

Saturday, Jan. 22: Regular meeting, pre-meeting SIGS, and Michael Shalkey's after-meeting SIG.

Tuesday, Jan. 25: Linux SIG

February

Tuesday, Feb. 22: Linux SIG. Topic: General Q&A.

Saturday, Feb. 26: Regular meeting, pre-meeting SIGS, and Michael Shalkey's after-meeting SIG.

Be sure to check the calendar on cipcug.org for updates on event programs, dates and times.

More on command.com ...

(Continued from page 1)

And in my final story along the privacy theme, the Israeli intelligence agency, Mossad, had its plans for an innovative spy drone program cut short when one of them was captured in Saudi Arabia. The Israeli spy drone was a vulture, so technically it was arrested as a spy.

Things do not look as wonderful in the new year for Adobe. Its latest sandbox solution for security issues has already been hacked in an exploit. Adobe is classifying this as a moderate threat. As any prior user of Dbase will recall, no market position is guaranteed. If your product is

bad enough for long enough, you will be replaced.

And things do not look good for XP in 2011. Microsoft continues support for the product, but when a vulnerability was discovered late last year that would allow hackers to completely control a victim's PC, it was not deemed important enough to issue a patch outside of the regular cycle (and it is not even obvious it will be patched by the time of the next cycle Jan. 11). Microsoft did not officially acknowledge the problem until this year, a couple of weeks after it was reported. It may only be a coincidence that Vista and Windows 7 are immune to this vulnerability,

but certainly XP will not get the attention that the newer operating systems will receive. Good news for the Windows 7 early adopters!

And in good news for us, bad news for spammers, Google has worked out a way of reducing false-positive spam tests (e-mail that is not spam, but spam detectors will likely think it is spam). The scheme is not completely new (it is called DKIM or DomainKeys Identified Mail), but what is new is that Google is packaging and providing it to customers for free. If it reduces false-positives, it allows for stronger spam filters.

Happy computing in 2011!

More Q&A: RTC file extension, Web conferences

(Continued from page 4)

Q: I took out NoScript because I had lots of problems with it. Chrome is also a problem.

A: It might be that it's locked. Something is messed up in the settings. Try uninstalling and reinstalling Java. If it's incorrect in both Firefox and Chrome, the common thing is Java. Internet Explorer uses Active X. This is a wild guess being in a room here and not being able to see the problem.

Q: How far back do I have to go on the Java uninstalls?

A: Get rid of the last couple. Then download and install the latest version from java.com.

Firefox problem – 2

Q: I use the back arrow on Firefox and now I just get swamped with Web pages whizzing by. One locked up and wouldn't disappear. There are a lot of ads that won't go away.

A: Michael: Run Microsoft Security Essentials on a full, not a quick, scan and see what it finds. As the discussion continues, Michael think there might be an infection.

Q: There's a long list of blocked things.

A: There should be. You don't want to go to lots of places on the Web. Firefox is doing what it should be doing and blocking dangerous sites.

RTC file extension

Q: My computer doesn't recognize what to do with files with RTC extensions. They're supposed to have something to do with IBM and have something to do with web conferencing. The program seems to be similar to Flash.

A: A web search didn't provide much information, although Fileinfo.com says the extension is used by Microsoft Office Live Meeting. It's commonly found with the name "launch.rtc," the site (<http://www.fileinfo.com/extension/rtc>) says. The extension also occurs in AutoCad and Rescue Me, according to File-Extensions.org at <http://www.file-extensions.org/rtc-file-extension>. It's also an Apple II file and Rich Text Compressed file.

Q: I tried Firefox and IE both, and it

This month's Q&A topics:

Internet and e-networking SIG

IE popups
Firefox problem – 1
Firefox problem – 2
RTC file extension
Web conferences
Seeing movies, TV shows
Changing ISP password
Home network

Regular Q&A

Computer tuneup next month
Netflix in Canada
Recovering AOL mail, contacts
Yahoo e-mail problems
Yahoo e-mail problems
Windows mail items disappear
Security at public sites
Video on external drive won't load
Windows installer keep launching
Paid version of Netflix
Router with VPN built in
Copying multiple hard drives

didn't work in either. How do I now set the default browser?

A: Both browsers should check when they're opened to see if they're the default browser and, if they're not, to ask if you want them to be the default browser. If you do, check the Yes box; if you don't, check the No box.

If you switch regularly from one browser to another, you can turn the message off on one of them. People usually have the one they use most often check each time and tell the other one not to check.

You can also change the default browsers by going to Tools > Options > Advanced. On the General tab (Firefox), go to System Defaults at the bottom of the page and check "always check to see if Firefox is the default browser." Other browsers have similar settings.

Web conferences

Q: I'm trying to set up a Web conference. One person involved says I have to hook up with Ethernet; another says I can only have a T1 line. I'm in the middle. Can you help me?

A: Let's step back for a minute. There are several ways to get the Internet to your house or elsewhere: DSL and cable modems, for example. Both use Ethernet. Some small providers use a phone line called a T1, which also uses Ethernet. The T1 lines can be digital or analog.

Technically, Ethernet is a protocol used by the Internet to move information, but practically speaking, it's a type of cable that looks like a phone cable but that has a fatter connector called an **8P8C**,

or often **RJ45, connector**. The Ethernet cable connects your computer to whatever modem you're using or to a router. Satellite and microwave receivers also use Ethernet cable. It comes into a translation box which translates it to an RJ45 connection plugged into the computer.

Michael: What the person should have said was that you needed a hard wired, not a wireless, connection.

Toby: You can run a small town off a T1 line. Normally, you would get some class of IP addresses. The vendor saying you need 10 inputs may be saying you need 10 IP addresses with distinct routing capabilities or a router or switch with at least 10 ports. If they give you a T1 you'll have one Internet connector. Routers will be able to handle up to 250 addresses roughly and are typically set up to hand out 100. Most of the routers have only four ports, so you'll need a 12- or 16-port switch. The router takes one IP address from the T1 line. The switch lets everyone talk to the router. The computers plug into the switch. Configuring the router to talk to the T1 line isn't difficult but does take some technical expertise.

Seeing movies, TV shows

Q: I was in a hotel with a wireless connection that wasn't particularly fast. I wanted to watch a 1-hour program. Is there a way to download it all at once to watch it or to download it to my hard drive so I can see it any time?

A: Michael: There is what you want and what's legal. You're not downloading the whole thing at once with Hulu or Net-

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More Q&A: Changing ISP password, home networks

(Continued from page 5)

flix. You have to watch it as it's streaming. Sometimes you can hit pause, wait five minutes and then restart. That gives you more material downloaded and should stop the stuttering for the rest of the watch.

As for what you want to do, it's doable, but not always legal because Hollywood and movie producers don't want piracy. Hulu doesn't have the same movies in Canada that it does in the U.S., and the Canadians figured out a way to do it. Sooner or later, Hollywood will wake up and develop a way to pay for it. Fox and ABC are blocking certain ways to watch their programs. The deal is that they're afraid they'll lose revenue. Rupert Murdoch pulled his channels from the cable companies and cable subscribers couldn't see the World Series.

Q: So if I'm watching something and it freezes up, that has something to do with the line, not my computer?

A: Usually. Your computer gets a limited amount of data at a time. If it's slowed down somewhere along the way, the picture will stop or stutter. When that happens, hit Pause, wait five minutes or so to build up the buffer and then hit Resume. That should get you far enough ahead so that the rest of the streaming will stay ahead of what you're watching.

Changing ISP password

Q: If I change my AT&T password, does everything change?

A: Further questioning attempted to clarify the password involved: Internet account or logging in to the ISP, getting e-mail or getting to the router settings or other because answering the question requires that additional information.

Nothing will happen if you change the router password, but I wouldn't because two years from now you won't remember what you changed it to. That won't change the e-mail password or your Internet log-in password. AT&T uses Yahoo mail and changing your AT&T account password does not change the e-mail password.

Michael: I'd get on the phone with a person at AT&T or use chat to get talked through it.

Toby: That would work, but I would-

n't do it. To change the password, someone has to get into your house and play with the router at the computer. Changing passwords often is good advice for a company with lots of users, some of whom can do bad things. Changing your e-mail password is fine, but someone in your house will just take the computer, router and TV, not play with changing your router password. Now, if your grandchild has great computer skills and isn't responsible, you should probably change the password at that time. If you're logging into your AT&T account to pay a bill, etc., that's a different password.

Home network

Q: I'm on a Time Warner router with Windows 7, which connects fine, and an XP computer that does not.

A: You're getting the default Class B addresses. If you go to a DOS box and run IPConfig, you should get a subnet mask of 255.255.255.0. When Windows operating systems detect a network but the server doesn't give them an IP address they default to 255.255.0.0, meaning you didn't get a useable connection to the Internet. Causes include bad cable (swap the cable, which is the cause more often than people think). If the problem moves from one computer to the other when you swap the cable, the cable is the problem. (That had been tried, but a member of the audience also said that sometimes a cable will work with just one computer. Toby said that's very rare but worth trying.) Then I'd go to Device Manager, uninstall the network card, restart the computer and let it redetect the network card. That sometimes works.

Michael: This probably isn't the cause, but you can also try opening Internet Explorer on the one that doesn't work. Go to Tools > Internet Options > Connections. Go to LAN settings and be sure that proxy server is not enabled. Sometimes malware will check that and you can't go anywhere.

Q: What's a proxy server?

A: A way of relaying information to the Internet. In the old days, computers in offices had to connect to a server to get to the Internet. These days, almost all proxy servers are somewhere so you can pretend

you're somewhere else. They're popular in China although the government is cracking down as it finds them.

Michael: Or if you want to watch BBC programs from here, you go to a proxy server in England, where you'll be able to see the program.

Regular Q&A

Reported by Diane Mortensen

Computer tuneup next month

Tobyannouncement: Next month Rick Smith will be here to participate in the January Computer Tune-up clinic. The cost is a \$15 donation to the club and VCC does not get any of the funds. You can bring your computers in and we will have the sign up sheet ready to go on the CIPCUG website. If you go to the Latest Page Revisions link, which is to the right on the front page, you will find any updates and revisions that were made. When you see the Clinic Signup section, give yourself a time, and we will put you down either at that time or close to the time.

Netflix in Canada

Q: I signed up for Netflix, and I was told that it would not work in Canada, or if I go outside the USA. Do you think a proxy server would work?

A: Michael: If you go to Canada and use Google, Pandora, Netflix or a bunch of stuff that we do here, the answer is yes, but you have to get around it and hopefully they do not catch it. For 10 years the computer is still in Iowa.

A: Toby: Incidentally, there are several products that will allow you, for instance, to watch your TV at home; one that is best known is Slingbox. This product is a TV streaming device that enables users to remotely view their home's cable, satellite, or personal video recorder (PVR) programming from an Internet-enabled computer with a broadband internet connection. With Slingbox you can use it with your iPhone, Android phone if you like watching movies on a wide screen, or with your laptop computer. You can log in to your computer at home and watch the programs as if you were there. Because you are logging in to your computer and the computer is located at

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More Q&A: Retrieving AOL mail, security at public sites

(Continued from page 6)

your home here and is playing the program, whatever you can play at home, you can play remotely. You can use “remote desktop” or “gotomypc.com, or any of those programs that will allow you to bring up your own computer at home. There is nothing illegal about that; if it is legal in California, Canadian authorities do not care.

A: Michael: Netflix is in Canada. They started the streaming only in Canada before they started here. The only difference is your selection of movies is going to be different, and you will see Canadian TV shows more than American TV shows. I actually heard a Canadian say, “I love my country, but the selections suck. I want to watch ‘Law & Order.’ not Stars on Ice.”

Q: If I’m in Canada, can I use my U.S. subscription to watch U.S. TV shows and movies?

A: Toby: Well, no. What you actually do if you are in Canada is to go to a proxy machine that is in the U.S. and then the proxy machine in the U.S. would have the rights to download wherever the material is located. They would then stream to you. You have to know what you are doing, not for the general public. Actually, I would suggest that if any of you were doing it casually or if you were to be gone for 30 days, get yourself a 30-day trial for GoToMyPC.com and leave the computer on at home. Also, get the 30-day trial just before you leave on vacation and for 30 days you are good to go. It will work anywhere in the world. Another one is logmein.com, which will give you a 30-day trial; GoToMyPC.com, I believe, is preferred.

Retrieving AOL mail, contacts

Q: I am dealing with an inherited situation, so please dispense with “I told you so.” Having said that, I have an AOL e-mail account; what is the best way to switch it over to a new address. A lot of my clients have that e-mail address, so what I want to do is set up a way to have my mail forwarded to my new non-AOL account?

A: Understand that AOL does not allow you to — there are some hacker tools that try to get around this, but

AOL’s intent is not to allow you to move anything out of AOL. They want you to stay on AOL forever. They will help you with nothing, and not make it easy for you to switch over. Start there. It is very tricky to just get your contact list out of AOL, but start right there. To get your contact list out of AOL is to cut and paste, that is it. There are a couple of things we can suggest you do that may make it a little easier, but not much. The best thing to do is take your contact list, anyone whom you have communicated with in the past few years and send them an e-mail saying, “my new e-mail address is ...” You will need to keep the AOL account and monitor it until you do not get anything useful out of it anymore. Try to move anything and everything away from them. In a Google account, you can forward mail to any other e-mail account. Some ISPs will charge you to keep it going. (After the meeting, Google added a function to Gmail that will import AOL e-mail and contacts to your Gmail account. — Editor)

I have warned all of you many times before to stay away from AOL, not to use it for anything. Since the last time I made such a statement, things have not gotten any better with AOL.

Yahoo e-mail problems

Q: I am having trouble with my Yahoo e-mail. You know how it used to have boxes next to the e-mails so you can delete, move, etc.? Evidently they got lost or I do not know what happened to them. I am using Firefox.

A: If JavaScript is turned off, the boxes will not show. If you go to options, it will say “allow Yahoo.com,” in other words, you want to allow the scripting from Yahoo. Understand that there are a lot of sites that use JavaScript to give you viruses, malware, spyware. NoScript is very good in preventing you from getting a lot of stuff you do not want. Unfortunately, it also catches legitimate sites like the little boxes you were speaking about on Yahoo mail. Those boxes and some other things that are on the different e-mail programs, run on JavaScript. JavaScript can be dangerous, but you know Yahoo is not going to mess with you too much. What you do is go into

your settings and check “Allow Yahoo.”

Try bringing up your Yahoo e-mail account in another browser like Internet Explorer or Chrome and see if it happens there. Also, go to your Yahoo e-mail account and see if you are using Classic Yahoo Mail.

Windows mail items disappear

Q: This question relates to mail. Windows mail amazingly a couple of days ago, I lost everything in my inbox and outbox, totally gone. I still get e-mails and it downloaded everything from the SPC server when I started it up. The only strange thing I did was I put a new disk in my system that I had previously been using as the main disk and I tried to access e-mail that way, and that may have done it.

A: That did do it, and undoing it is going to be a problem. I am unable to talk you through the solution, but you need to go look for your mail box, which is probably in a folder named with an identification number. My guess is that you have a new identification number.

Michael: Go into Windows Live mail, try to import Windows Live mail and see if it gives you an alternative new location. It may pull up another alternative location; if not, you will need to find the messages manually, which is a mess and very difficult to find.

Security at public sites

Q: Would you comment, please, on security considerations when I want to access my home computer for either the movies that may be there or other files from say public sites.

A: The considerations for accessing your home computer from public sites. The answer is whatever you do potentially can be hacked by a hacker. If you use something like GoToMyPC.com you should be safe. It can be hacked, but not easily. The risk is that in a public location, an eavesdropper could see your login information and imitate you. Otherwise, you should be safe. The safest way to do it is to have a router that will do VPN tunnels and then use a VPN login. The one I use is Cisco routers, which used to be Linksys. Cisco bought out

(Continued on page 8)

More Q&A: Videos on external drive, Netflix, VPN

(Continued from page 7)

Linksys so you can get the Linksys routers and then you can download a program called QuickVPN. Then you can set up your router and log in. It is not the easiest thing in the world to set up, but once set up it is quite bullet proof.

Q: Does this also apply to Slingbox?

A: I do not know if anyone can hack Slingbox or how careful the tools are for it, but basically if someone hacks your Slingbox about all they can do is watch your TV. They can use your bandwidth for that, but it is not the same as getting into your computer. If you do use Go To My PC or something like that, I would recommend when you get back from your trip that you change your password just to be safe. Even if you use a VPN tunnel, I would change my password. It is pretty trivial to do in most of these locations to change your password, and the next time you are out and about you are logging in using a different password. I know when I was in China, I was paranoid about logging in, for good reason, and I had a couple of accounts I used and when I was done, I did not change the password, I burned down the account. It does not exist anymore, so they can hack on that all they want to.

Video on external drive won't load

Q: An external network drive has some videos and in properties you can go in and it has a check box to make available offline. For some reason, it will not let me do it for the fact that it says there is another program using it. How do you solve that?

A: Turn off the program using it.

Q: How do I find out what program is using it?

A: That can be tricky. Go look at the stuff that starts up automatically and see what might be logging into video. It probably is an indexing program that keeps a list of your videos like iTunes. If iTunes is indexing them, you are not going to be able to manipulate them too well, other than through iTunes. They are almost as bad as AOL; do not get me started.

Windows installer keep launching

Q: I have a couple of applications now that are launching Windows in-

staller. The program itself does not need it, but they seem to launch it and I cancel over and over again and then the application finally runs.

A: Get rid of all the shortcuts. What you are clicking on is not the icon for the program but a shortcut to the icon. Go into C:/program files and go down to the program folder, find your executable file, right mouse click on it and send to desktop (create shortcut) and it will put a shortcut on your desktop. That should get around it. If not you will need to uninstall the program and then reinstall it. That means the install did not finish correctly.

Paid version of Netflix

Q: I want to thank Michael — at least I think I want to thank Michael — in that I have now seen several Netflix movies on my TV. The problem I made was when I was setting up for Netflix, I did not want to look up my Netflix password so I signed up for the free version — trial version of Netflix. Now I see only one-tenth as many movies I can choose from. How can I go back and tell them I have a paid version of Netflix?

A: Michael: Once your are in Netflix go to the first to the left of your screen Accounts/Help, and basically that is where you set up, then go to accounts and associate this box with your account. That is what you want to do first. Then you will need to find out what your password is by having your TV, Roku box and computer on. What is going to happen is it will say, "associate this with this" to which you say, "Yes," then go to your computer and type in the code given — Netflix/setup or link, it will tell you — then put in the code and click. Then walk over to the TV, and all of a sudden it recognizes who you are and gives you your queue in Netflix. It associates the box with your real account, not the free account.

Those of you who are Roku fans and in January when you get your box, there are also hidden sites they do not tell you about. It is a website where you can view YouTube archives, there are a number of movies that are in public domain, including "The Great Train Robbery," and that was interesting to watch. That was made in 1905 or '06, and it is amazing to watch

it now because the acting is horrible, but it is very interesting to watch the angles, the shots and how they showed to tell the story. It is new media and all of that is public domain and if you go to a special site you can see those.

Toby: I used to teach a class on history of film. One of the most interesting facts is that when they first started out doing movies, all of the movies were full character, above the head and below the feet. The first time they ever showed a close-up of just the head, people were injured when they ran out of the theatre screaming in terror that there was a disembodied head on the screen. They were not used to seeing just parts of a body.

This could be a metaphor for all of us. Most of us in here that are getting a little gray, when we see movies we do not see everything that my daughter sees because a lot of what you see is what your eye is trained to see. If you go back and look at 1950's TV shows, the action and cuts were much slower and everything was slower for a less sophisticated audience. We are talking about a visually clued-in audience and when someone grows up with fast video, they are impatient for the next thing. They are really ready to go when we are saying, "It is too fast, what is happening?" Some will like a lot of action and others not. The difference in the older and younger viewers, is the pace in movies that each grew up viewing..

Router with VPN built in

Q: You mentioned a Cisco router with a VPN built in. Do you need a static IP to do that? Can you talk a little bit about how that works?

A: First of all, other routers have other VPN solutions. Some of them have programs, but I have not used them so I cannot tell you how well they work. There may be ones that work even better than Cisco, because Cisco has some kinks in it, and every once in awhile that is a problem. I do not want to put this out as the perfect or best solution: Linksys/Cisco is by far the biggest one and if you are in the business, that is one you fall into. Therefore, that is the one I will talk about.

If you go to Cisco site where we want

(Continued on page 9)

Program: OneNote

Microsoft program stores all types of data

By John Weigle

jweigle@vcnet.com

Microsoft's OneNote and issues of computer privacy were the subjects of a double program in December. Toby Scott discussed OneNote, and Michael Shalkey warned us about Phorm, a packet-reading program used to read and trace information sent over the Internet.

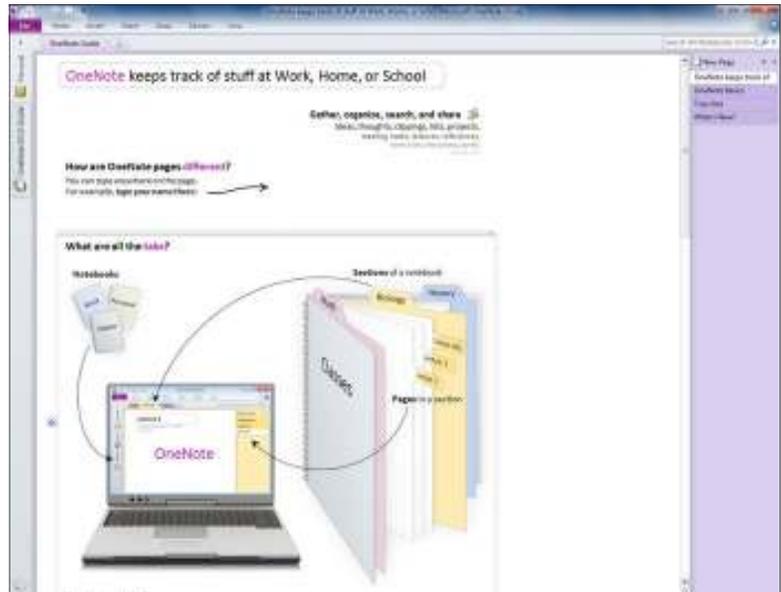
OneNote

OneNote has been compared to a three-ring binder as a place to store all types of information in a searchable form. But it's far more useful than just a binder full of paper, as Scott showed in the demonstration.

OneNote first appeared in the Microsoft Office suite in 2003, but not in all versions, he said. It was in most of the versions of Office 2007 and is in all of the 2010 versions, including Home and Student. It is also available as a stand-alone purchase for about \$75.

OneNote is the perfect place to store "a tremendous

(Continued on page 10)



<http://microsoft-office-onenote.en.softonic.com/images>

This Microsoft screen shot shows how OneNote works.

More Q&A: Copying multiple hard drives

(Continued from page 8)

to set up a VPN router, on the menu tab it will say VPN and then there are two types of set ups for VPN. There is the IPsec tunnel, which is a permanent connection, if you have clients with branch offices; if you have a Cisco router at the home office, another at the branch office. The two routers create a permanent tunnel and the computers in one office can talk to the computers in the other office through the VPN tunnel. It is always up, unless the power goes off on the router, and every computer on the network is on both networks simultaneously. Works very nicely, but that is probably not the model that we are going to be using in this group.

The other setup is for a Client Connect, and for that it will allow you to set up an interface you can connect to on demand. You set up the Client VPN for the Cisco router. All you have to do is give it a user name and a password, click on OK, and it is set up. The tunnel set up is a lot harder, but the Client Connect is quite easy and safe. Then you download the QuickVPN client. The one on the CD is out of date. Have your serial number of

your router available; they will not let you download it without that, but you can go out and put in your serial number, create an account and download the latest VPN. Now all you have to do is fire up your computer, click on the VPN and up comes a little dialog box. Enter in user name, password and the IP address. If you have a dynamic IP address, you can get a DynDNS domain name. It is essentially a FQDN — Fully Qualify Domain Name — and you will end up with a domain name something like. CIP-CUG.dydns-home.com, or something similar. In the set up for the WAN on the Cisco router you can put in you user name and log in. The Cisco router will contact DynDNS and enter any changes in your DNS information so that every time your IP address changes, the router notifies the home place where your IP address changed, so when you do your Quick connect, you say you are going to my DNS address is and it will automatically find the IP address even though it changed. That is called dynamic DNS, and once you have set that up, the quick VPN will connect to your DNS. You can

save your QuickVPN settings. It will save everything but the password. You always have to enter passwords for security — that is Cisco, but it is a good idea if you are doing it on a laptop.

Copying multiple hard drives

Q: I have several old computers with hard drives, I have a drawer full of old hard drives stacked up. I would like to go through, merge all of those on to an external terabyte hard drive. What is the best way to accomplish that so that I have them all in one place and get rid of the physical hard drives and then scan what is there?

A: Get a USB docking station. You run the USB wire into your computer and the other end to the docking station. The docking station is sort of like a USB drive but has a little plug that goes into the hard drive instead of a USB drive. You plug it in and that drive will fire up and it will come up as F, G, or whatever drive, and you can use it anyway you want and then copy the data off to your NAS device, or whatever you are using for network storage and then close the computer down, put another one in, and there it will be.

More on OneNote ...

(Continued from page 9)

amount of random stuff” in notebooks that can all be examined with a single search, Scott said. Each notebook can have tabs to further divide the information.

Notebooks are listed on the left, and the tabs for a notebook run across the top of the program. Pages can also have sub-pages.

“I probably have 10,000 notes of one kind or another I’d like to be able to get to and some of them I can’t find anymore,” Scott said. OneNote becomes a central depository for this kind of information, he said.

A notebook could cover plans for a trip, he said. When the trip is over and you don’t need it anymore, you can delete it with a right click.

The program is quite flexible, he said, because “you can enter data into OneNote almost any way you can get information into a computer.” You can cut and paste information, import Word and Excel documents and copy and paste text from an image (for example, a screen shot). Text in an image is searchable.

OneNote wants to tie into SkyDrive, Microsoft’s “to the clouds,” he said. It gives you 25 Gig of storage but you can not store files larger than 50 Meg. Stored items can be personal (private) or shared. Users who put information in a shared folder are immediately asked if they want to send e-mails to notify people that the information is there. Anyone can see the shared files, but they can be password-protected to limit access, he said.

It’s also possible to copy entire Web sites, and, while the format of the page does not remain, all links remain live. Those who put data in a shared file can give users permission to edit it, but they, not those who visit the shared folder, have the power to limit and grant access permissions.

The cloud version of Office, which includes Word, Excel, PowerPoint and OneNote, can be used from SkyDrive.

Information entered in OneNote is saved immediately so users don’t have to remember to save before closing the pro-

gram.

A search in OneNote looks through all notebooks, lists where the term is found and highlights it in the opened notebook.

Hundreds, if not thousands, of templates are available for OneNote users, including ones for home, school and business. But, Scott noted, “Not all free template downloads are useful.”

Text can be saved from many pictures, such as a screen shot of a DOS box, and copied to another spot in OneNote. A search will find the information in the image whether you’ve copied it out to text or not (the highlight was hard to see on the DOS screen shot, however). This does not work on heavily artistic graphics, like the CIPCUG logo on the society’s Web page, however. “There are limits on what you can pick up,” he said.

OneNote also defeats attempts to make copying a Web page impossible, Scott noted. In Vista and Windows 7, you can use the clipping tool to mark the portion of the Web page you want and paste it into OneNote, where it’s instantly searchable.

Scott also showed a notebook for work where he stores information on problems that are repetitive but don’t come up often enough so fixing them becomes automatic. He stores fix-it information in the notebook and can then search for words matching the problem. He can store registry fixes and similar information, keeping the links live all the time.

Another use, he said, is to gather pricing information from a variety of websites for airline tickets and so on, paste it into OneNote and compare all the data in one place. OneNote also adds a “Pasted from ...” tag with information you paste from a website.

OneNote does not pick up CSS formatting and the background images on a Web page so it won’t display the information the way you see it on the Web page.

Information can also be copied from a PDF file, he said.

Spreadsheets imported from websites are readable, but they don’t necessarily

import in a spreadsheet format. Scott said that if he wants material from a spreadsheet to be imported into a different spreadsheet, he copies the material into Note Tab Pro. He then does a search for two spaces and replaces them with a tab. He then pastes that material into a spreadsheet, and Excel uses the tabs to create new columns.

Phorm

After the ohs and ahs over OneNote, Michael began his part of the program, by saying, “Now to scare you.”

“This section is called how big business or the government may do things in their interest that may not be in your interest,” he said.

Phorm uses deep packet inspection, he said. As you send a data package, your Internet Service Provider has access to all the information. Phorm wants to put a box in front of the ISP’s server that will translate the information and let them see, for instance, that you’re writing about a Toyota Corolla. It will then direct Toyota ads to you on sites you visit, even though the Web page designer and owner had no intent to have such ads on the sites.

In the United Kingdom, Shalkey said, Phorm decided, without announcement, to pay ISPs for each user. “The UK went nuts” because of privacy concerns, Shalkey said, noting that the person who started this is a former spyware master.

But it “sounds so good” to ISPs that they accept it. Part of the plan is that end users pay less for their ISP if they give permission to have the ads put on sites they visit. Phorm also pays the ISP for access.

“Unless we as the public, the end user, know about it, Time Warner may just say, ‘Hey, we’ll be making just a little bit more money, it’ll be cheaper for you to surf the Internet. Everybody wins here.’ No, everybody doesn’t. They win. Phorm wins. We see more ads that the website creator did not want us to see to begin with,” Shalkey said.

“Do you really want somebody to see every single thing coming out of your

(Continued on page 11)

Computer Tuneup is this month

By Helen Long

helen@cipcug.org

Have you signed up for the Mini Tuneup in January? You need to go to cipcug.org and Toby has put a SIGNUP for the TuneUp. The price is \$15, and Rick and Michael will check your computer to see if there are things you can do to speed it up, or let you know if you have any serious viruses. If they are unable to repair the problem due to time constraints, they will give you the \$15 as a discount when you take your computer

in to their office. Their office is at 2175 Goodyear Ave. (second driveway) in back of the building, north corner — phone 289-3960.

Bits & Bytes



Long

Please be very careful when bringing coffee into the meeting room. The Boys & Girls club has just installed new carpeting and it would prefer that we don't bring the coffee into the meeting room.

We have already adjusted our cipcug.org Calendar for the May 28 meeting, which has been changed to the third Saturday, May 21. May 28 is the Boys & Girls Club fundraiser. Our revised date is posted, and we will remind you when the May newsletter goes out, but you may want to post it on your home calendar.

I am working on another box of ink cartridges, but I have a long way to go yet. The Ink Dot does not accept the HP 02 cartridges; apparently there is more demand to refill the larger cartridges.

HAVE YOU RUN YOUR ANTI-SPYWARE PROGRAMS LATELY?

More on OneNote:

(Continued from page 10)

computer and analyzing it?" he asked. "I'm not doing anything illegal, but that would be a little bit uncomfortable to me."

In answer to a question, he said it probably would be a good idea to write or call ISPs and ask if they're allowing or considering allowing Phorm. If they get enough complaints before the boxes are installed, he said, they might think twice about buying into the sales pitch.

There's no question that the Internet can be used for bad things, Shalkey said, but the U.S. government is trying to get a bill through Congress — the COICA (Combating Online Infringements and Counterfeits Act) bill — that would let the Justice Department block access to sites that it declares are breaking the law. "The bottom line of the bill is there are no courts involved. No one has to prove the website is illegal. The Justice Department just has to say we think it is. And then you, the Internet user, cannot go to that website," he said.

That's similar to what China does, he said. What people are afraid of is that "once the mechanism is in place, it's only a matter of hitting a switch" to block ac-

OneNote versions (from Wikipedia)

First public announcement November 17, 2002 **OneNote 2003** released October 21, 2003 **OneNote 2003 SP1** released July 27, 2004 **OneNote 2003 SP2** released Sept 27, 2005 **OneNote 2003 SP3** released Sept 17, 2007 **OneNote 2007** released January 30, 2007 **OneNote 2007 SP1** released December 11, 2007 **OneNote 2007 SP2** released April 28, 2009 **OneNote 2010** ^[6] released June 15, 2010.

cess to any site that exists.

Piracy is bad, he said, but some of the Peer to Peer sites distribute not just movies and music but also the latest versions of Linux, which are perfectly legal. Should the government be allowed to shut down the site?

The U.S. government is also seeking a law to require backdoors in programs like Skype, Blackberry and other Internet communications equipment. But only the paid services would be covered by such laws, and those who wanted to defeat it could download the free open source alternatives. Even if the free and open

source changes were required, Scott noted, people could download the non-backdoor software from foreign sites.

On the Web:

OneNote general information: <http://office.microsoft.com/en-us/onenote/>

Templates: <http://office.microsoft.com/en-us/templates/results.aspx?qu=templates&ck=1&av=ZSC120>

Phorm home page: <http://www.phorm.com/>

Wall Street Journal series on privacy:

Story on Phorm with links to other stories on computers and privacy: <http://online.wsj.com/article/SB10001424052748704243904575630751094784516.html>

Electronic Freedom Foundation: <http://www.eff.org/>

EFF page on COICA: <https://www.nwbetterhealth.com/NwbhWeb/content/contentControl.x?pageName=welcome>

COICA legislation (Combating Online Infringements and Counterfeits Act)

Text: <http://thomas.loc.gov/cgi-bin/query/z?c111:S.3804>

"The bottom line of the bill is there are no courts involved. No one has to prove the website is illegal. The Justice Department just has to say we think it is. And then you, the Internet user, cannot go to that website."

Members' classified ads

Classified ads are free to members. Each ad is limited to 105 characters, including spaces and to one ad per member per month. Copy has to be to John Weigle, editor of TOE (editor@cipcug.org), within the week after the regular meeting. Otherwise, the ad is held to the following month.

Wanted

Wanted for AARP Free Income Tax program: Laptops running XP or XP Pro 500+ MB memory, 20+GB hard drive. — Art Lewis

Other categories as needed

Smart Computing tips and fun facts

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E-mails to look out for: If you get an e-mail urging you to update your eBay, PayPal, or bank account information, chances are it's false. An easy way to tell in Outlook is to hover your mouse pointer over the hyperlink in the message. If the URL reads something like "www.paypal.com" in the message, but some other address such as "www.vali-dationcgi.org" shows up in the floating box next to the pointer as you hover, you can be pretty certain you should delete the e-mail. Phishing e-mails attempt to get you to provide personal information by mimicking e-mails from legitimate companies. Most companies will never ask you to verify account information with an e-mail, so beware any such correspondence.

GOOGL it: When you are looking for something in an unfamiliar area, it can be a real pain to figure out where things are. But if you send a text message to GOOGL (46645) with a search query, such as "Pizzerias, Omaha," you'll get a free text message right back from the search company, with the answer to your query. You can also use this service to define words (for example "define zenith") and more.

Flash Drive Benefits: If you're like many laptop users, you take your computer everywhere. Portable computing means that your storage devices will undoubtedly absorb more abuse from bumps and scrapes than those left behind on a desktop PC. Some storage technologies aren't well-suited for the road — hard drives can break if they suffer a hard blow, and CDs and DVDs are easy to scratch to the point that you can't read them. That's where USB flash memory drives often shine. These drives are small enough to fit on a keychain, and they come in tough plastic cases that make them very difficult to damage.

To ensure CIPCUG receives credit for new subscriptions and renewals, always subscribe and renew using the Subscribe or Renew Today! feature available within the User Group portion of the Smart Computing Web site. From here, select us from the drop-down list provided to ensure we received credit for the subscription order. You can also call 800-733-3809 to subscribe or renew and give us credit by telling the representative you want us to receive credit for the order. Following these instructions will ensure that we get as many free subscriptions as we possibly can.

The Outer Edge is printed and prepared for mailing by:

Bob Weisensee
Production Supervisor



CREATIVE TECHNOLOGY
of Sarasota, Inc.

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U.S. DHS seizes 82 Internet domains

By Bill Wayson
bwayson@gmail.com

This month I will take a break from writing on my normal topic — Linux and open source software — to discuss some disturbing events that took place at the end of November 2010 that have implications that extend beyond technology and the Internet. In my mind, not nearly enough attention was paid to these events by people or the media, and these were events that we need to pay attention to.

In late November 2010, U.S. Immigration and Customs Enforcement (ICE), the principal investigative arm of the U.S. Department of Homeland Security (DHS), working with other federal agencies, seized 82 Internet domains. There is still much speculation on the Web that the story was a hoax, but a press release from ICE at <http://www.ice.gov/news/releases/1011/101129washington.htm> announcing the seizures squashes that theory. Once the domains were seized,

Penguin's Lair



Wayson

people who tried to visit one of the sites were presented with a notice of the seizure in place of the expected content. These actions so far appear to be reasonable given the mandate of the DHS to protect us from physical foreign threats. Reasonable, that is, until we read more of the press release.

First, what did the DHS go after? "The ... operation targeted online retailers of a diverse array of counterfeit goods, including sports equipment, shoes, handbags, athletic apparel and sunglasses as well as illegal copies of copyrighted DVD boxed sets, music and software." Huh? No sites raising funds for al-Qaeda? None recruiting jihadists? Not one even threatening physical harm to anyone? What threat was mitigated by these seizures? Says ICE Director John Morton in the press release, "The sale of counterfeit

U.S. brands on the Internet steals the creative work of others, costs our economy jobs and revenue and can threaten the health and safety of American consumers." True, but where is the physical threat? Was I going to be attacked by a fake Coach briefcase? Let me make it clear that I do not condone the sale of counterfeit products, that I agree with Morton's statement, and that I think it is proper for the federal government to enforce laws that cover counterfeit items. My concern here is that none of the counterfeit items targeted by these seizures rise to the level of being even a potential threat to U.S. homeland security. So, why was DHS involved? Because one of the jobs of ICE, even before the existence of DHS, is to stop the importation of counterfeit goods. Because it is part of ICE's mandate, I would prefer to see that function transferred out of DHS to a more appropriate department, such as Commerce or Justice. I don't think DHS has any business protecting

(Continued on page 14)



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Create a desktop shortcut to a program

By Jeff Levy

This lesson is copyright by Jeff Levy and reprinted with permission. All of his more than 400 lessons for both the PC and the Mac can be found on his Web site, jefflevy.com.

Learning
with Levy



LEVY

Your Windows computer screen has three components — the task bar, located at the bottom of your screen, the background, called “wallpaper,” and shortcuts — icons that take you directly to a program. This shortcut eliminates your need to click on Start, then on all programs, and then clicking to open the program you want to use. Here’s a fast way to create it.

Click on Start, then on All programs — and then right-click on the program you want to create a shortcut to.

Next, click on Send to and from the menu that opens. Select Desktop (create shortcut).

That’s it — you’re done — you have just created a desktop shortcut to that program.

Note: This tip works in Windows XP and Windows Vista as well.

“Jeff Levy on Computers” can be heard at 7 a.m. every Sunday on KABC, 790 AM. Jeff’s notes for every show are at www.jefflevy.com. Click on Show Notes

on the opening page to access a wealth of information.

Jeff has added Snapshot Talk Radio, Your Eye on the World of Photography. The Web site is <http://www.snapshottalkradio.com>. Jeff co-hosts the program with Timothy E. Goodwin, The Photo Professor. The website’s pages are Home, About the Hosts, Tim’s Gallery, How to, Ask Jeff & Tim, Cameras, Printers, Accessories, Show Notes, Pod Casts and Show Information.

The website says the show is on the following stations: Los Angeles (KABC – AM), San Francisco (KNEW – AM), Seattle (KVI – AM) and Salt Lake City (Freedom 570 – AM).

More on Penguin’s Lair ...

(Continued from page 13)

manufacturers from lost sales. Leaving the function with DHS is just too fascistic for me.

There is much additional speculation and statements that the seizures were performed without warrants. I haven’t dug deep enough to verify that, so I will take the DHS at its word in its press release that appropriate authorizations, such as they are today in the U.S., were obtained. A bit more disturbing is that entire sites were seized. Not only were online stores shut down, but also sections such as user forums and support pages, online articles, and blogs. It is analogous to the police barricading an entire neighborhood because one store in it is selling fake Louis Vuittons. There was no notification to the website owners, no opportunity for them to defend themselves or change their ways, and thus, no due process. DHS was prosecutor and jury, and the site owners were convicted before they knew anything was happening. Of concern is the timing: the weekend before cyber-

Monday, the first Monday after Thanksgiving and the busiest online shopping day of the year. This adds fuel to the contention that these seizures were much more about protecting businesses than people. But most disturbing to me, besides the involvement of DHS, is that one of the sites, torrent-finder.com, is nothing more than a specialized search engine for torrent download sites. I agree that a lot of copyrighted music and movies are available through torrents, which is probably how the seizure was justified, but a lot of legitimate content, notably open source software, is also available through torrents. Plus, most of the torrents found through torrent-finder.com can also be found using other search engines, such as Bing and Google. One can ask, why was one search engine shut down but not others, even though they all will lead you to the same illegal content and products?

There are several aspects of these seizures that at the very least raise questions. The blunderbuss approach, lack of

due process, and the unequal treatment of websites that direct people to other sites which illegally offer counterfeit goods for sale are just some of them. The aspect that is most troubling is that the seizures were undertaken by DHS to protect commerce, not the U.S. and its people. While protecting commerce is a legitimate function of our federal government, it has little to do with the national security. It would be more appropriately implemented in a Department like Commerce or Justice rather than Homeland Security. I find this concentration and exercise of police powers troubling.

If you have questions or would like to learn more about Linux and FOSS, come to the Tuesday, Jan. 25, CIPCUG Linux SIG meeting at 6:30 p.m. at Ventura County Computers in Ventura. We will entertain and try to answer all of your questions. If there is something you would like the Lair or Linux SIG to cover, drop me a line at bwayson@gmail.com.

Until next month, happy computing.



Beware of messages purportedly from your bank, PayPal or other financial sites asking for personal information, such as your login name, password or Social Security number.

They are likely to be from scammers who hope to empty your bank account. If in doubt, go to the site of the institution by typing in a known URL, not by clicking on the e-mail link, and look for messages there.

Big Bell, would you please come back

*Spending all my nights
All my money going out on the town*

*Doing anything just to get you off
of my mind*

*But when the morning comes
I'm right back where I started again*

*Trying to forget you is just a waste of
time*

*Baby come back, any kind of fool
could see*

*There was something in everything
about you*

*Baby come back, you can blame it all
on me*

*I was wrong, and I just can't live with-
out you*

*All day long, wearing a mask of false
bravado*

*Trying to keep up the smile that hides
a tear*

But as the sun goes down

I get that empty feeling again

How I wish to God that you were here

*Baby come back, any kind of fool
could see*

*There was something in everything
about you*

*Baby come back, you can blame it all
on me*

*I was wrong, and I just can't live with-
out you*

*Now that I put it all together
Give me the chance to make you see*

*Have you used up all the love in your
heart*

*Nothing left for me
Ain't there nothing left for me*

*Baby come back, any kind of fool
could see*

*There was something in everything
about you*

*Baby come back, listen, you can
blame it all on me*

*I was wrong, and I just can't live with-
out you*

I was wrong, and I just can't live

Wow, was that a trip down memory lane. But then again I'm feeling rather nostalgic these last few days. I have to admit for effect you should put that song on by Player from 1978 for the full effect of this

rant. For those of you, mainly Toby, who don't have a clue about popular music, Player was a One-Hit-Wonder band from the '70s with a Darryl Hall & John Oats style of music. "Baby Come Back" was their only hit song. I must admit it's extremely appropriate for how I feel these last couple of weeks

waiting for my Baby Bell phone company to get my phone service up and running. Ah, I just sit by my window pining away the hours dreaming of the great phone service I used to get from Ma Bell back in the day while I wait endlessly for the repair truck to show up on my street. But as usual I'm getting ahead of myself so I think it's best I start from the beginning.

It was the week before Christmas and as I was driving around the corner to return to my home, I noticed the sign "Drought declared, no watering between 9:00 a.m. and 6:00 p.m." I decided to call my home and discuss with my wife the absurdity of this sign still being in place when I first noticed my home service had a problem. The line would ring once "which was heard in the home" followed by horrible sounding static. I quickly verified the problem with another call with similar results. I informed my spouse I would call the phone company on the morrow.

The following day I proceeded to look up the service repair number of AT&T, my local phone service provider on their website. It took me a long time to locate that number and I'm pretty good at such things. As I cheerfully dialed the number, I mused as to the reason it was so hard to find, with the only reason I could come up with was they REALLY did not want me to call. I waited through the barrage of phone prompts to get to the repair service queue. I think the phone company invented this terrible device and they have perfected it to degree only to be appreciated by torturers of the Middle Ages and certain CIA agents. Forget waterboarding, how about endless hours navigating phone trees? That's what I call torture! I

**Rick's
rant**



Smith

patiently waited after receiving the customary "We're experiencing higher than normal call volume, please be patient." One again determined to prove to myself and our office staff that, yes, I'm a patient man I waited. After nearly a half hour on hold I had to go an appointment and my partner, Toby, volunteered to continue my sojourn of patience. Eventually someone answered, and when I returned Toby said they had a known problem in the area and would send someone out. I cheerfully asked when I should expect them, today or tomorrow. HA, HA, HA, I am the king of naivety. Toby smiled and said sometime before Jan. 5. What? How could that be? Toby in his infinitely patient way explained that since cell phones, internet communications and VOIP services have become so widely used phone companies just aren't so important any more. Yes, they have control over the wires, but that's just about it anymore. And since constant up-time is not a priority, they have cut their once vaunted repair staff to a fraction of what it once was. Yes, they are adequately staffed for summer when the weather is nice and problems are fewer, but during bad weather they just don't have the staff to keep up with service demands. So we wait.

Upon arriving home that day my neighbor asked me if my phone was working because they had also placed a service call recently with similar frustration. My neighbor had the personal number of a local lineman who serviced our area and in the past was able to expedite service calls. When he called his number this time he got a recording that all service calls must be routed through, you guessed it, the tortuous company voice mail tree. I guess he intervened one too many times for us common folk and got his wrist slapped for working out of queue. My neighbor then explained as he pointed to a big square box hanging from the line: "That's our problem, right there. The lineman was up there last year and when he opened the box it was full of acorns falling all over the street as he cleaned it out." It seems in an effort to

(Continued on page 16)

Precautions to protect your Web browser

What is a Web browser? Everybody uses a Web browser to access the Internet. That fact alone makes the Web browser a tempting target for Bad Guys who want to take over your computer and use it for their own nefarious purposes by installing malicious software, or “malware.”

Why is [it] important for me to know about malware? In the past, a user had to take some specific action, like opening an e-mail attachment, for their computer to become infected with malware. Lately, simply visiting a website can cause your computer to become infected. This type of “drive-by download” is accomplished using features built into Web browsers that allow them to run scripts. Scripts are really small computer programs that normally do useful things, like display a video, allow you to choose from a menu and maintain a shopping cart, among others. Unfortunately, scripts can also be used to install malware on your computer without your knowledge or consent.

What can I do to keep my browser safe? We have assembled a variety of measures and tools that you, the computer user, can use to make your Web browsing experience safer by limiting the impact of

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scripts and helping you to avoid potentially harmful websites.

How much will it cost? All of the suggestions can be implemented at no cost.

What’s the downside? We will look at how each recommendation can negatively impact your browsing experience.

General browser security tips

Keep your browser up-to-date. The Bad Guys are constantly identifying new vulnerabilities and weaknesses in browsers, and browser makers are constantly releasing updates to fix them. Running the latest version of your browser ensures that you have the benefit of the latest security technology. If you have concerns or questions about upgrading or run into a compatibility problem, contact IT at the office or your computer support provider.

Be careful about browser plug-ins. Plug-ins are browser extras — small, downloadable programs that add functionality to your browser. When you browse to a website, you may receive a message onscreen that in order to work with the site, you have to download and install a browser plug-in. “Just click here.” But think before you click. Remember that any software you install will need to be updated, and may contain security vulnerabilities. Do you know that this website and the plug-in are trustworthy? If you don’t know or aren’t sure, don’t click. Do you really need that plug-in? The fewer plug-ins you have installed, the safer your browser will be.

Check that your browser and plug-ins

(Continued on page 17)

More on Rick’s rant ...

save money AT&T stopped using the nice stainless steel boxes in favor of plastic.

Unfortunately for us, we have had a few families of woodpeckers nesting in my backyard for a few years and they have poked holes in the box and stuffed it with acorns. When it rains, the acorns swell up as they begin to sprout and everything goes wonky in the box. Oh, well, some vice president probably got a bonus for his great money-saving idea.

A few days go by and a recorded message calls our office and says my problem has been resolved. We immediately called my number with the same horrible static noise. So much for the automated repair service. Just as I was about to despair, none other than our good customer and friend “BOB D” walked in the door. My heart quickened! Bob was a longtime

PACBELL employee and still works at the company. Surely he could help! As I played my tired tune of despair he sympathized and put his arm around me and told me he, too, had to wait three weeks for service. I was running out of options. Now mind you my Internet service was still functioning but at a reduced rate, which was causing no end of nagging from my wife trying to keep her social life going through Facebook. Determined to be the man of the house, I called the phone company and actually got a real person on New Year’s Eve to relay the message that my phone was still not fixed and I told her all about the woodpeckers. At least she was sympathetic but replied by Jan. 5. I finally resorted to asking for divine influence in the matter and the only answer I got was “why didn’t you

call on me first.” Such is my Christian walk.

As of this penning, I have no local phone service. This holiday was very quiet with nary a bother from relatives calling to wish us Merry Christmas. I find myself thinking about the good ol’ days when our nationwide phone service was the finest network in the world and working for the phone company was a sought after and respected job. But we busted up Ma Bell, gave her a black eye and gave the job of managing our nation’s phone service to her children.

I sit here listening to Ace’s 1975 hit “How Long Has This Been Going On?” and wipe a tear from my eye as yet another pillar of American greatness falls into the sands of time and I reminisce about the way things were.

More on browser protection ...

(Continued from page 16)

are up-to-date. Qualys has published a website that will do a quick check on your browser to help you identify common security issues. Visit <https://browsercheck.qualys.com/> and install the plug-in (Yes, this one's safe!). Then click the "Scan Now" button. Note that Javascript is also required. An onscreen report tells you whether or not your browser and commonly installed plug-ins are up-to-date and provides you with a convenient way to update any found to be out-of-date.

Consider using Web of Trust (WOT). The Web of Trust is a cooperative venture that warns users of potentially dangerous websites. When you do a Google search, a circular indicator will appear next to each search result that has been rated by the service. Red indicates a site that is probably dangerous, yellow a potentially dangerous site, and green a site that is probably safe to use. Once you've logged in to a website, the same indicator appears in the title bar of the browser. Keep in mind that WOT ratings are based on votes cast by members of the Internet community, and while not necessarily authoritative, can provide useful information about websites to avoid. More information: <http://www.mywot.com/>

Tips for Internet Explorer

Microsoft's Internet Explorer (IE) is one of the most commonly used browsers. Protect your computer by running the latest version whenever possible. Right now that's IE8. If upgrading to IE8 is not possible, here are some tips for improving the security of IE7.

1. Prevent Data Execution (DEP): Bad Guys exploit vulnerabilities in IE to infiltrate your computer with malware masquerading as data. Microsoft has published a "Fix It" site to turn on Data Execution Prevention (DEP) for IE7 at <http://support.microsoft.com/kb/2458511#FixItForMeAlways>

Click the button marked "Enable the application compatibility database." Note: The DEP fix is not needed for IE8 and

later versions.

Ease of implementation: Moderate

Impact on browsing: Minimal

2. Turn on the Phishing Filter: Microsoft includes a Phishing Filter in IE that detects when a website is not exactly what it appears to be. If the site you are visiting is on the list of reported phishing websites, IE will display a warning web page and a notification on the address bar. From the warning web page, you can continue or close the page. If the website contains characteristics common to a phishing site but isn't on the list, IE will notify you in the address bar that it might be a phishing website. You can turn on the Phishing Filter from the Tools menu in IE.

More Information:

https://www.microsoft.com/mscorp/safety/technologies/antiphishing/at_glance.mspx

Ease of implementation: Moderate

Impact on browsing: Minimal

3. Increase IE Security Settings: The Internet Options menu in IE contains a Security tab that gives you a great deal of control over the behavior of IE when you visit a website. The default setting of "Medium-high" for the Internet Zone will prompt you before downloading any content that IE assesses as unsafe. By changing this setting to "High," you can effectively block all scripts from running on any web page you visit. While this is the safest possible setting, it can severely impact the performance of a website. To allow scripts to run on sites you trust, you can add them to the Trusted Sites Zone, one site at a time or whole domains at once using a wildcard (*). For example, entering http://*.sans.org would allow you to browse the entire SANS website without any prompts.

More Information: <http://support.microsoft.com/kb/174360>

Ease of implementation: Difficult

Impact on browsing: Severe

Tips for Firefox

The comments and suggestions below relate specifically to Firefox 3.6, the cur-

rent version. The security suggestions below take the form of "Add-ons" that are downloaded and added to Firefox using the Tools menu.

1. NoScript: This add-on blocks scripts from running in Firefox. When you visit a website that wants to run scripts, NoScript will display a warning at the bottom of the screen, and give you the opportunity to allow scripts to run on a temporary or permanent basis. Not allowing the scripts to run can severely impact the performance of many web pages. After you have used NoScript for a while, it will learn about the web pages you visit frequently and will not be as "pesky."

More information: <http://noscript.net/>

Ease of implementation: Moderate

Impact on browsing: Moderate to severe

2. HTTPS Everywhere: You are probably familiar with HTTPS from using encrypted secure sites like those for online banking. Many websites offer some limited support for encryption over HTTPS but make it difficult to use. HTTPS Everywhere attempts to make a secure connection to many of the most popular sites on the Internet even if you don't specifically ask for it. If it fails to make a secure connection, it defaults to an unencrypted HTTP connection and your browser continues to function as if nothing had happened.

More information: <https://www.eff.org/https-everywhere>

Ease of implementation: Moderate

Impact on browsing: Minimal

3. Adblock Plus: Adblock Plus is an extension for Firefox, Thunderbird, and several other applications with the primary goal of removing advertisements. It works by comparing ads that are about to be displayed with a set of filters that describe undesirable advertising. When you install Adblock Plus, it sets up a subscription to a basic set of filters that will meet the needs of most users. Many additional sets of filters are available for your use.

More information: <http://adblockplus.org/en/>

Ease of implementation: Moderate

**Practice safe computing: Back up, back up, back up
(And then test the backup to be sure it worked)**

Word and Excel tips

Excel: AutoFill with random numbers

Excel includes a feature that allows you to automatically fill a range of cells with information you have placed in just a few cells. For instance, you could enter the value 1 in a cell, and then 2 in the cell just beneath it. If you then select the two cells and drag the small black handle at the bottom right corner of the selection, you can fill any number of cells with incrementing numbers. This AutoFill feature sure beats having to type in all the values!

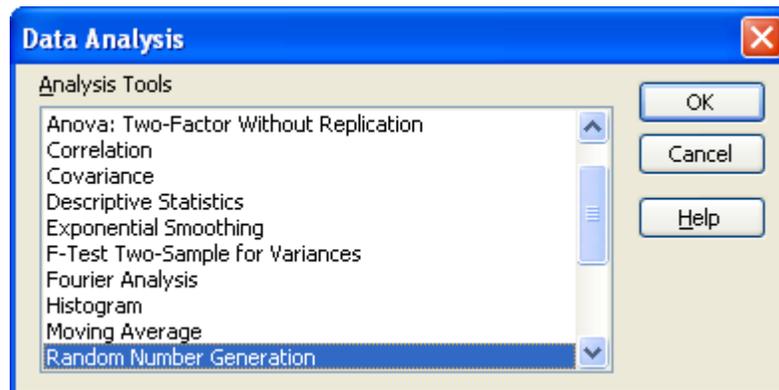
You may wonder if there is a similar way to use the AutoFill feature to place random numbers in a range. Unfortunately, the AutoFill feature was never meant for random numbers. Why? Because AutoFill uses predictive calculations to determine what to enter into a range of cells. For example, if you entered 1 into one cell and 5 into the next, highlighted the cells and then used AutoFill, the next number entered in the cell below would be 9 because Excel can deduce that the increment is 4. It is a constant increment that can be predicted.

Random numbers on the other hand are, well, random. By nature they cannot be predicted, else they wouldn't be random. Therefore, the predictive nature of AutoFill cannot be applied to random numbers.

However, there are ways around this. One is to simply use the various formulas (using RAND and RANDBETWEEN) to generate random numbers. These formulas can quickly and easily be copied over a range of cells, using a variety of copying techniques.

Another approach is to use a feature of the Analysis ToolPak which makes putting random numbers into a range of cells pretty easy. Just follow these steps:

1. Choose Data Analysis from the Tools menu. If you are using Word 2007 or Word 2010, you display the Data tab of the ribbon and then click Data Analysis in the Analysis group. (If you don't see the Data Analysis option on the Tools menu or, in Word 2007 or Word 2010, you don't see the Analysis group on the Data tab of the ribbon, it means that you don't have the Analysis ToolPak enabled.) Excel displays the Data Analysis dialog box.



The Data Analysis dialog box.

2. In the list of functions in the dialog box, choose Random Number Generation.
3. Click on OK. Excel displays the Random Number Generation dialog box. (See next page)

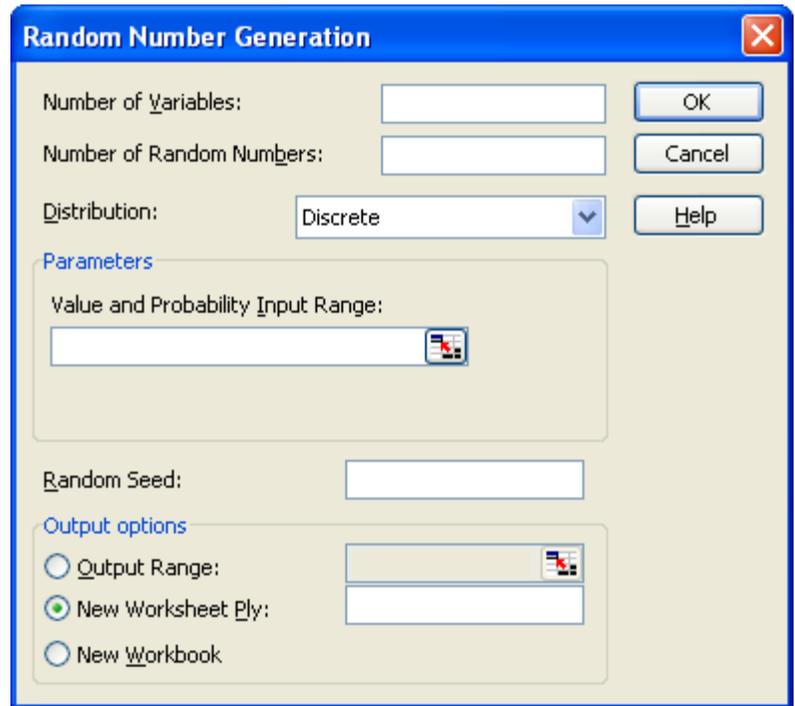
More Word and Excel tips ...

(Continued from page 18)

4. Using the controls in the dialog box, indicate the parameters you want used in generating a range of random numbers. (Make sure that you specify a range of cells in the Output Options area of the dialog box.)

5. Click on OK.

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The Random Number Generation dialog box.

Word: Understanding and creating lists

There are two types of lists commonly used in printed material. The first is a bulleted list, and the second is a numbered list. A bulleted list is a nothing but a list of individual items with a symbol to the left side of the first line of each item in the list. For example, the following is a bulleted list:

- This is the first item in the list.
- This is the second item in the list. There is more than one line in this item. Notice that the extra lines are aligned with the line above, not with the bullet or the text margin.
- This is the third item in the list.
- This is the fourth item in the list.

In the case of this bulleted list, the symbol used as the “bullet” is a small dot. A numbered list is a little bit different. It consists of a series of items, each with a sequential number in front of it. Numbered lists are used extensively in “how to” writing to describe a sequence of steps to be followed.

This usage points out the primary way you can decide which type of list to use. If you have a sequence of steps, which must be followed in order, then you should use a numbered list. If you have a group of items to which you want special treatment given, but they don't represent a series that must be followed in sequence, then you should use a bulleted list.

Word allows you to quickly and easily create lists. To do so, follow these steps:

1. Type your list, only pressing **ENTER** at the end of each item in the list. If an item runs more than one line, do not press **ENTER** at the end of each line.
2. Select all the items in the list.
3. Click on the Bullets list tool to create the bulleted list or the Numbering tool to create a numbered list. (If you are using Word 2007 or Word 2010, these tools are located on the Home tab of the ribbon, in the Paragraph group. In older versions of Word they are located on the Formatting toolbar.)

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Retirement day is Just weeks away

Feb. 15 is the big day. On that date, if all goes as planned, the editing and design functions of The Star will have been moved to Corpus Christi, Texas, 15 editions of the paper will have been published from there, and I will be unemployed for the first time since I graduated from Valley State College (now Cal State University, Northridge). The copy desk members who aren't going to Texas, which is almost all of us, have been asked to stay on until Feb. 15 even though the changeover is to occur Feb. 1. We're not sure what we're going to be doing, but I certainly don't object to picking up a few more weeks for Social Security.

Editor's corner



Weigle

Naturally, I have mixed feelings about retiring, with the first one concerning finances. I think I'm OK; I hope I'm right. I'll miss the people I work with and the work I do, but the news business is changing so much that I don't think I'll miss the continuing changes. I don't know what's going to happen to newspapers, although I'm guessing they'll continue to do more and more on the Web and ultimately eliminate the print versions. I like to think that the news business will not die because if we reach the point of depending on the rants of politically oriented bloggers for all our information, we're going to be in big trouble. While journalists make mistakes — and some flat out lie — there is at least a process to try to insure fairness and accuracy, something that seems to be lacking in the blogosphere (and the readers' comments on stories on newspaper Web sites).

I'm leaving The Star on good terms and my retirement will have little effect on our use of the conference room for the after-meeting SIGS. Three months had been taken when I submitted the list of our meeting dates, so we'll have to find new locations for those. The board has been told the dates we can't have the room, and they'll be in TOE as the dates approach. I will have to phone in on Saturdays to get someone to let us in because — at least as I write this — The Star doesn't plan to let me keep my entry badge.

For those of you who read it, my stamp column will continue, and I plan to be more active (it would be hard to be less active) on the Stamp Stump blog on The Star's website.

Don't forget that the computer tuneup is this month. Sign up on cipcug.org.

Once again, if you have ideas for programs, be sure to pass them along to Craig Ladd. Companies have cut so far back on making presentations that user groups are being forced to come up with their own ideas. We're fortunate that Toby Scott and Michael Shalkey are willing to fill in, but we certainly shouldn't expect them to make 12 presentations a year.

— John Weigle

Treasurer's report for November 2010

By Art Lewis

treasurer@cipcug.org

11-1-2010 through

11-30-2010

Category Description

INFLOWS

Coffee income	0
ISP Income	15.00
Membership Income	
Renewals	455.00
TOTAL MEMBERSHIP	455.00
Raffle	0.98
TOTAL INFLOWS	470.98

OUTFLOWS

Misc. Expense	-12.00
Rent Paid	150.00
TOE	175.01
TOTAL OUTFLOWS	313.01

OVERALL TOTAL **157.97**

Unrestricted Funds	7,556.08
Restricted Funds	0.00
Bank Balance 11-30-10	7,556.08
Year to Date Income	2,462.38
Year to Date Expense	2,011.56
Net Year to Date	450.82



Lewis

2011 contributors to The Outer Edge

Your name can appear here, too. Share your knowledge with other members by sending an article, letter or computer tip to editor@cipcug.org.

Ken Church	Diane Mortensen
Rick Curry	SANS Institute
Bob de Violini	Sharon Parq Associates Inc.
Jeff Levy	Toby Scott
Art Lewis	Michael Shalkey
Helen Long	Rick Smith
	Smart Computing magazine
	Bill Wayson
	John Weigle

Membership report:

Is it time to renew?

By Ken Church

email address: membership@cipcug.org

New Members: Henry Ortiz

Attendance at the Dec 2009 General meeting:
59 Members & Guests

Total membership: 212



CHURCH

December 2009 renewals payment due:

Mbr#	Last Name	First Name	Pd to Dt
1130	Hollingsworth	Don	200912
0037T	Hosford	Victor	200912
1115	Nagy	Marlene	200912
1047	Norton	Henry	200912
1079	Schrum	Jerry	200912
1048	Ulam	Frederick	200912

MEMBER RENEWAL INFORMATION

\$30 for single membership,
\$35 for two or more family membership.

NEW MEMBER INFORMATION

\$40 first year for single membership,
\$55 first year for two or more family membership in same household.

Please send your payment to:

CIPCUG MEMBERSHIP
P.O. BOX 51354
OXNARD, CA 93031-1354

Or bring your payment to the sign in table for the January 23, 2010 Meeting.

November 2009 renewals payment due:

Mbr#	Last Name	First Name	Pd to Dt
0944T	Coon	Donn	200911
1212	Hollander	Gary	200911
0905	Knauer	Hedy	200911
0789	Knauer	Wolfgang	200911
1194	Tsutsui-Trujillo	Sandy	200911

January 2010 renewals payment due:

Mbr#	Last Name	First Name	Pd to Dt
0835	Brown	George	201001
0926	Curry	Rick	201001
1217	Donohue	Joseph	201001
0947	Ellis	Dick	201001
1225A	Hottman	Carol	201001
1225B	Hottman	Terry	201001
0056	Malinowski	Roy	201001
1102	Morris	Geri	201001
0554	Muskat	Vel	201001
0753	Otterson	Dick	201001
0834	Oxman	Howard	201001
0554B	Rhett	James	201001
0950	Skultety	Tony	201001
0836	Willett	Dr. Nancy	201001



F1—Your Help Key

(Revised Sept. 7, 2008)

COMMUNICATIONS/INTERNET (GENERAL)

World Wide Web DM

DATABASES

Access BR

DOS

RP

E-MAIL

Outlook MS
 Outlook Express BR, DM
 Thunderbird MS

GRAPHICS PROGRAMS

IrfanView MS
 Paint Shop Pro DM
 Photo Shop Elements BR
 Print Shop BR

SPREADSHEETS

Microsoft Excel DM

WORD PROCESSING

Microsoft Word DM
 WordPerfect DM

WINDOWS

Windows 98, 95 DM, MS (98)
 Windows 2000 BDV
 Windows XP DM

<u>Initials</u>	<u>Name</u>	<u>(805)</u>
BDV	Bob de Violini	rjddev@gmail.com
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MS	Michael Shalkey	mshalkey@cipcug.org
RP	Robert Provart	498-8477 (b)

Phone: (d) = days; (e) = evenings; (b) = both

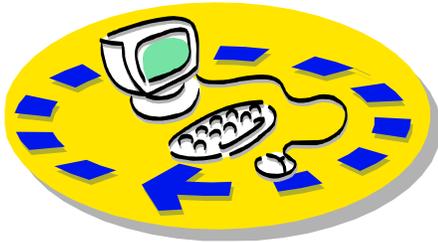
If you would like to volunteer to help others, please send your contact information and programs you're willing to help on to editor@cipcug.org.

.....

WEB HELP SITES

Annoyances Central blog (from authors of the O'Reilly Annoyances series, including Steve Bass):
www.annoyancescentral.com
 Steve Bass TechBite Newsletter: www.techbite.com
 DSL reports: www.dslreports.com
 Steve Gibson: www.grc.com
 Kim Komando: www.komando.com
 Leo Laporte: www.leoville.com
 Jeff Levy: www.jefflevy.com
 Linux distributions: www.DistroWatch.com
 Microsoft: www.microsoft.com
 Microsoft Windows XP The Official Magazine (UK):
www.windowsexpmagazine.co.uk
 Microsoft Windows Vista The Official Magazine (UK): /
www.windowstviamagazine.com/US
 Online safety tips: www.OnGuardOnline.gov
 PC Pitstop: www.pcpitstop.com
 PC World: www.pcworld.com
 Recalled products: www.recalls.gov
 SANS Institute — Computer Security Education and Information Security Training: www.sans.org
 Smart Computing: www.smartcomputing.com
 Spyware Warrior: www.spywarewarrior.com
 User Group Relations (Gene Barlow): www.ugr.com
 Ventura County Computers (Rick and Toby's shop):
www.vccomputers.com
 Virus Bulletin: www.virus-bulletin.com
 Windows Secrets: ww.windowsssecrets.com

If you have a favorite help site on the Web, please forward it, so we can expand the section. If you find a link that doesn't work, please tell us that, too.



Why join Channel Islands PC Users Group (CIPCUG)?

Every month, members of the Channel Islands PC Users Group have access to:

◆ The Outer Edge newsletter, which includes a list of members willing to help other members.

◆ The general meeting, featuring a question-and-answer session and program on new software or hardware.

◆ Special Interest Groups — special meetings held several times a month.

◆ Door prizes at the regular meeting. Other benefits include:

◆ Special user group discounts on books and software.

◆ A flash drive containing many useful freeware programs.

◆ A chance to make friends with

people who have similar interests.

◆ The ability to put your knowledge to good use by helping other members.

The whole concept of user groups is members helping members.

Please clip the coupon below and send with payment to CIPCUG-Membership, P.O. Box 51354, Oxnard, CA 93031-1354.

Please make checks payable to CIPCUG.

Dues for new members

Individual member, \$40.

Family membership (same address), \$55.

Renewals are \$30 and \$35 per year respectively.

TOE subscription only (in the U.S.),

\$20.

CIPCUG E-MAIL ADDRESS

Members who would like to have an e-mail address through CIPCUG in the form of YourName@cipcug.org may obtain one for \$15 per year.

CIPCUG INTERNET SERVICE TECH TEAM

David Minkin, 469-6970 (cell), 484-2974 (home)

dddave@cipcug.org

Bob Thompson, 647-2287

CIPCUG MEMBERSHIP APPLICATION

Can you help the club as a volunteer? If so, what would you be interested in working on?

Amount enclosed: _____

Please Print the following information:

Name: _____

Address: _____

City: _____, State: _____

Date _____ Member # _____

ZIP Code: _____

Phone (Home): _____ (Work): _____

E-mail address: _____

User level: Novice ____; Intermediate ____; Advanced ____

Channel Islands PC Users Group Inc.

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Oxnard, CA: 93031

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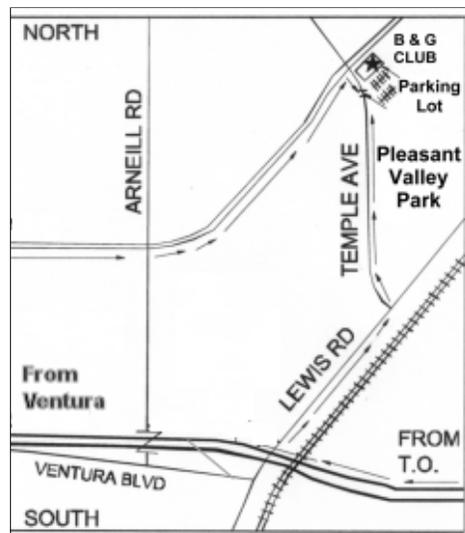
DATED MATERIAL
Please Do Not Delay

DUES REMINDER

If the number above your name is 2011JAN, your membership dues are payable in January 2011.

JANUARY 2011 MEETING OF THE CHANNEL ISLANDS PC USERS GROUP

The map shows the easiest route to the Boys & Girls Club, but if you prefer, you can take the Carmen Drive offramp to Ponderosa Drive, which leads to Temple Avenue.



Saturday morning, Jan. 22, at the Boys & Girls Club, 1500 Temple Ave. (Ponderosa Drive and Temple Avenue), Camarillo.

Meeting Schedule:

8:30 a.m.	Doors open
8:45-9:30	Internet and networking SIG, Hands-on Training
9:30-10:30	Business meeting, Q&A
10:30-11:00	Break — Please contribute requested amounts for coffee and doughnuts
11:00-12:00	Program — TBA Drawing
1:30	After-meeting SIG by Michael Shalkey (TBA)