

Attendance at the
August general meeting
67 members and guests
We welcome one new member

To Contact CIPCUG

September meeting is moving to new spot

Because the Boys & Girls Club will be painting our meeting room on Sept. 25, we're going to move to a new location for this meeting only.

The meeting will be in Brooks Hall at the Camarillo United Methodist Church, 291 Anacapa Drive, Camarillo (see map on page 3).

To get to the church coming from the Ventura-Oxnard area, take Highway 101 to Carmen Drive and Carmen to Las Posas Road. Turn right on Las Posas and then left on Anacapa Drive. The church is a large complex. Follow the signs to Brooks Hall.

If you're coming from the Thousand

(Continued on page 3)

COMMAND.COM

By Rick Curry, President

hanks to Michael Shalkey for his presentation on getting our videos into our computers and onto YouTube.

How much do you trust your computer?

Probably a lot more than we realize. A recent study by Volkswagen was performed to see if people would actually trust a car that drove for them.



Curry

From "VW to eliminate worst road hazard: drivers" (The Register 8/27/2010):

"We created a car with a second steering wheel in the rear where the driver couldn't see it," he told his audience. "He or she pressed the autopilot button and thought the machine would really drive without human help. Someone drove in the rear seat without being recognized by her or him. Well, you couldn't imagine: after a few seconds, they already took the

newspaper and read the news articles. So they trusted already the machine, which was great."

Is it any wonder that we find a virus in the driver's seat from time to time? For as inquisitive and clever as we are, we also appear to be a very trusting lot.

Other tidbits

I was having a lot of trouble coming up with a topic this month, but I do have some minor things to mention:

EMET tool for older Windows: For those who are continuing to use old versions of Microsoft operating systems (like Windows 2000 and even Windows 98), Microsoft has re-released its tool for "hardening" its applications. EMET version 2.0 removes or limits the ability to access "features" in Windows operating systems and applications that have become backdoors allowing hackers to take control of our machines. I did not look into what exactly is being removed; perhaps they took the pinball game out of Microsoft Excel! Surprisingly, there really was a magic set of keys you could strike in Excel (I recall it was in Office 98) and a pinball game would come up.

The new and improved EMET also causes programs to randomly move around in memory (using a mechanism called ASLR) to make it more chal-

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Root Directory

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2006 Southwest User Group Conference: second place in both the newsletter and Web site contests.

Channel Islands PC Users Group CIPCUG mailing address: P.O. Box 51354, Oxnard, CA 93031-1354

Executive Committee (Elected members of Board of Directors) President.......Rick Currypresident@cipcug.org Vice President/Program Chairman

.....Paul Westefer

.....pastpresident@yahoo.com

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<i>սյ քսաւս սյ</i>	Directors
Technical Adviser	Toby Scott
Web Page Editor	Penelope Curry
webma	ster@cipcug.org
TOE editor	John Weigle
ed	litor@cipcug.org
Membership Chairman.	Ken Church
member	ship@cipcug.org

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The Outer Edge

Editor......John Weigle
P.O. Box 6536, Ventura CA 93006
485-7121.....jweigle@vcnet.com
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Ad copy deadline is the 5th of the month of publication.

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Minutes of August Board of Directors meeting

By John Weigle

jweigle@vcnet.com

CUG board was held at the Camarillo Boys & Girls Club after the regular meet- post such items on YouTube and put links ing. Present were President Rick Curry, to them on our website. Toby Scott and \$5 this month on doughnuts, even though Vice President Craig Ladd, Technical Rick Curry will gather some more infor- all were sold. He also said that the Adviser Toby Scott, Membership Chair- mation on what would be required to do women providing the service have bought man Ken Church and TOE Editor John that. Weigle.

that two of the nine channels on the am- meeting room on our September meeting and be reimbursed. The board also voted plifier are not working, leaving three that date, next month's meeting will be held at to raise the requested donation for doughare not being used available. Michael Shalkey said that he might be able to obtain a working amplifier from his other map are printed elsewhere in TOE. Be- price of doughnuts. The requested donajob because his employer is replacing cause of the move, there will not be a tion for coffee and tea will remain at \$1. some equipment and might be willing to Beginners SIG in September, and there make a donation.

because they have a greater capacity. No stored at the Boys & Girls Club, take it to was adjourned.

that the recordings could be placed on the & Girls Club. Craig will get a check from The August 2010 meeting of the CIP- Web site, but Toby said it's close to its Helen Long for \$200 to pay the church space limit. He said it would be better to for the room.

Amplifier: David Minkin reported Boys & Girls Club plans to paint the but said the women should submit a bill the Camarillo United Methodist Church. nuts to 75 cents starting in September to 291 Anacapa Drive. More details and a cover the additional costs of the rising might not be a raffle because of church money on this month's door prizes. **Meeting CDs/DVDs:** The idea raised rules. We will have coffee and doughnuts. at last month's board meeting to make The board meeting will be held at Toby Art Lewis, Rick distributed the treasurer's and sell CDs or DVDs of the Beginners Scott's home because we're renting the report, which was accepted as presented SIG and possibly parts of the regular church room from 8:30 a.m. to 12:30 p.m. and which appears elsewhere in this is-Q&A was discussed, but no action was Toby, Rick and Ken will make arrange- sue. taken. Toby said DVDs would be better ments to pick up some of the equipment

action was taken. There was a suggestion the church and bring it back to the Boys

Doughnuts: Ken reported that we lost some supplies for us as a favor. The **September meeting:** Because the board expressed its appreciation for that

Door prizes: Craig said we made

Treasurer's report: In the absence of

With no further business, the meeting

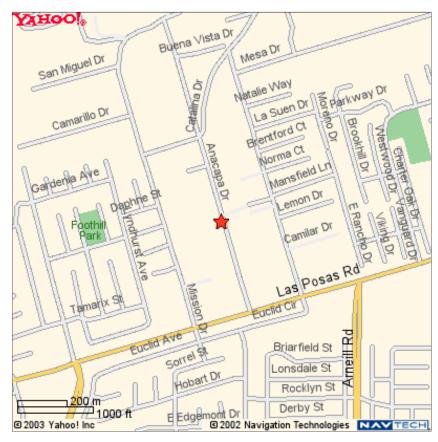
More on meeting location ...

(Continued from page 1)

Oaks area, get off at Lewis and turn left onto the frontage road. Turn right on Arneill Road and Arneill Road to Las Posas Road. Go left two blocks to Anacapa and then right to the church..

We will be in one large room, so there will not be a Beginners SIG in September. There is a large kitchen so we will have coffee/tea and doughnuts. As noted in the minutes of the board meeting elsewhere in this issue. the requested donation for doughnuts will increase to 75 cents; the coffee/ tea donation won't change.

There might not be a raffle because of church rules.



Coming events

Iolo products will be topic at new location

Programs

Michael Simpson and/or Abbas Mehdi of Iolo will discuss Search & Recover and Drive Scrubber at the Sept. 25 meeting.

As noted on page 1, September's meeting will be in Brooks Hall at the Camarillo United Methodist Church, 291 Anacapa Drive, Camarillo, because the Boys & Girls Club will be painting our regular meeting place.

The doors open at 8:30 a.m.. The Internet and Networking SIG will start at 8:45 a.m. There will not be a Computing 101 SIG at this meeting because there is no separate room to hold it.

Search and Recover is, as its name suggests, a program to find and get back accidentally deleted files. The Iolo website says, "Accidentally deleted photos, files, songs, e-mail or videos, lost even years ago, can be safely recovered with a Groups (SIGs) are sponsored by CIPCUG Monday): TOPCC Photo Group. It is not single click."

Drive Scrubber, according to the website. lets users:

personal information from falling into the donating or reassigning your PC.

going security, while keeping existing right corner of the building. files and operating system intact.

spyware or viruses. One wipe with 550 Camarillo Center Drive, Camarillo. DriveScrubber and your drives are as good as new."

The Iolo website is http://iolo.com. Other coming meetings:

needs).

Ins & Outs of Digital Photography.

and Michael Shalkey on a topic to be of the Thousand Oaks PC Club. The Web announced.

SIGs

Except for the Thousand Oaks PC

Door prizes

We have two types of raffle tickets: one for prizes offered by the presenter and one for club-provided prizes. The tickets for the presenter's prizes are free and limited to one per member.

The tickets for the club-provided prizes are \$1 each, \$5 for six tickets, \$10 for 13 tickets, \$15 for 20 tickets and \$20 for 27 tickets and are available to anyone. Those who can't stay until the drawing may sign their tickets and give the person selling the tickets a list of the prizes they would like in the order they'd pick them. Winners' prizes will be held until the next meeting.

Consignment table

meeting. Anyone can buy, but only TOE, to complete the sign-up. members can sell.

and led by volunteer club members.

Unless otherwise noted, the CIPCUG further notice. SIGs run from 6:30 to 8:30 p.m. at "Wipe the entire drive — prevent Ventura County Computers, 2175 Goodyear Ave., Unit 117, Ventura; phone meeting day): Computing 101 SIG wrong hands by securely eliminating all 289-3960. From the 101 Freeway, exit at (Jessica Scott and Mark Maidel) and existing data before selling, discarding, Telephone, take Telephone south to Internet and e-mail SIG, 8:45 a.m. McGrath, turn left and go one block. Turn Michael Shalkey's after-meeting SIG at "Wipe just the free space, erasing all right on Goodyear and right again into the The Star, 550 Camarillo Center Drive, remnants of deleted data to maintain on- second driveway. Unit 117 is the back, Camarillo.

The pre-meeting SIGs are at 8:45 a.m. August and all of September follow: "Clean and restore drives that have at the Boys & Girls Club. The afterbeen infected or damaged by stubborn meeting SIG is at 1:30 p.m. at The Star,

> There is no charge for members to attend the CIPCUG SIGs.

Until further notice, the Photo Group is not accepting new members meeting SIG. Oct. 23: Klassic Specialities, Don or guests because it is close to Baker (ink, paper and other printing outgrowing its meeting room. The TOPCC Photo Group, which meets at and SIGs. Nov. 20, Third Saturday: Jim Glass, 6:30 p.m. at the Thousand Oaks Library, 1401 E. Janss Road, charges \$3 per TBA. Dec. 18, Third Saturday: Toby Scott meeting for those who are not members site is http://topcc.org/dnn/SIGsPrograms/ PhotoGroup/tabid/65/Default.aspx.

The general schedule

First Monday (except in months that Club Photo Group, the Special Interest have holidays on or near the first

The club gets 10 percent of the sales price. Sold items must be picked up at the end of the day's meeting. Any items not picked up will become the property of CIPCUG and will be subject to disposal at the club's discretion.

CIPCUG is not responsible in any way for items bought or sold at the table. Each item is sold as-is unless otherwise

Meeting, SIG notices

If you would like e-mail notices of regular meetings and SIGs, go to www.cipcug.org, where you'll find a link on the home page to sign up. The URL is cipcug.org/listserv.cfm.

You will need your membership A consignment table is set up at every number, which is on the back cover of

taking new members or guests until

Fourth Tuesday: Linux.

Fourth Saturday (or the regular

The schedules for the balance of

September

Saturday, Sept. 25: regular meeting and SIGs.

Tuesday, Sept. 28: Linux SIG. Topic

Michael Shalkey will not do an after-

October

Saturday, Oct. 23: regular meeting

Tuesday, Oct. 26: Linxu SIG. Topic

Be sure to check the calendar on cipcug.org for updates on event programs, dates and times.

<u>Q&A</u>

IP addresses, uploading to YouTube

Unless otherwise noted, the questions answered by Toby Scott, our technical adviser and a partner in Ventura County Computers. Michael Shalkev runs the computer. — Editor

Internet and networking SIG Reported by John Weigle

Introduction

Toby Scott: If I seem a little distracted today, it's because we had major problems at the shop with our mail server. One of clients was infected with a virus, infected us and we became a server of spam, which I discovered when I found 18,000 spam messages in the queue. I got those cleaned out, blocked the client's account by changing the password and not telling him the new one until the offending machine was cleaned up.

We ended up on two blacklists, however, which meant that our outgoing mail was blocked by many ISPs. It was easy to get off one of them. I called, explained the situation, told them it had been fixed and they said fine. The second one, however, said it would take a month to be taken off the list unless we wanted to pay \$91 for faster service, which did not seem reasonable to me.

Yahoo blocked us and when I talked to them they said we were permanently temporarily deferred, meaning mail would be blocked for some period and then released as they watched what was happening.

I ended up changing the IP address for the e-mail server - we have several IP addresses - which solved the problem, but I've had about eight hours sleep in the past three days. As a result, we won't be on a network use the IP address updating the CIPCUG flash drives today.

(Craig Ladd announced later in the meeting that some 8 GB flash drives have been made and will be available at today's meeting and the September meeting for \$20.)

IP addresses

O: What is an IP address, and can I assign them myself?

Internet you can not assign an IP address. That function is handled by your Internet that server will know.

This month's Q&A topics: Internet and e-networking SIG

Introduction IP addresses Uploading to YouTube Security for public networks Merging Gmail contacts Broken.OpenCommand message Next operating system Support for Windows XP

Regular Q&A

The regular Q&A is not available this month. We'll report on it and the September Q&A in the next issue.

Service Provider. If you have a home network, however, you can assign the IP addresses behind your router so that, for at the same IP address.

216.27.61.137. Because computers talk to each other in binary form, that address becomes 11011000.00011011.00111101. their IP address dynamically assigned by called an octet (an 8 bit number). IP addresses are coordinated by the Internet Assigned Numbers Authority (http:// www.iana.org). The binary numbering system allows a total of 256 pieces of ceives a different last octet. Every cominformation per octet.

dresses:

octet by IANA, and then the ISP can as- 192.168.1.200. If you have a printer or sign all the remaining octets.

size networks. The first two octets are values the remaining two octets.

Class C addresses are for small to mid-size businesses. The first three octets dresses, check the article at http:// are assigned to the end user and the last octet is handled internally.

Broadcast messages for all computers Uploading to YouTube 255.255.255.255.

Assignments of IP addresses are geographically related. The Internet uses what is called "hot potato routing," which means each server that gets a message looks for a server that is closer to the ultimate destination and sends it on until it reaches the end of the line. It is able to do this because it knows where the IP ad-A: The answer is yes and no. On the dress is located — if not precisely, it will know what ISP server to send it to and

Users who have a need for a static that is, never changing — IP address can obtain one from their ISP, for an addiinstance, you networked printer is always tional fee. Most home users don't have static addresses, so their IP address An IP address looks like this: changes each time they log in to the Internet and even during a session.

Home users with a router usually have 10001001, so each set of numbers is the router, but they can, for instance, set up a printer so it always uses the same internal IP. Most routers are set up to use the subnet of 192.168.1.x where each computer or device on the network reputer has to have a unique IP address. There are several classes of IP ad- Most routers will assign themselves the IP address of 192.168.1.1 and assign IP Class A is an assignment of the first addresses from 192.168.1.100 home server you wish to have an assigned Class B addresses are for medium- IP address, you should assign it one of the between 192.168.1.2 assigned by IANA and the ISP assigns 192.168.1.99 (assuming your router conforms to "normal" above).

> (For more information about IP adcomputer.howstuffworks.com/internet/ basics/question549.htm)

Q: How do you upload to YouTube?

A: Michael: Create an account and upload the file.

Toby: Create your account and follow the instructions. It must be less than 15 minutes, smaller than 2 GB and in an acceptable format. Click the Upload link at the top of any YouTube page and follow the directions. Information on file formats can be found at http:// www.google.com/support/youtube/bin/

(Continued on page 6)

More Q&A: Broken.OpenCommand message

(Continued from page 5)

<u>answer.py?answer=55744</u>. General infort hem so they're all together? mation on uploading can be found at http://www.google.com/support/youtube/ bin/answer.py?hl=en&answer=57924

Security for public networks

Q: What security precautions should I take when using a computer in a public Broken.OpenCommand message setting? When I'm travelling I create a new e-mail address just for that trip.

A: Using a disposable address is exactly what you should do. You can use Gmail, Hotmail or Yahoo for such an that executes before or as Windows boots address. h t t p : / / A t www.guerrillamail.com, you can get an address that will be valid for 60 minutes.

You can also use your regular e-mail account on a trip by changing the password before you leave, using the account of the message and see it's trying to open on the trip and changing the password Notepad. Michael searches on the Web again when you return home. Do this carefully so it's not easy to guess your password from the temporary password. For instance, don't make the temporary of a rootkit, which reinstalls itself each password password2 if your regular password is password (which, of course, is one of the most insecure passwords you can pick). Don't do any variation of your original password.

Michael: Be sure to turn file sharing or flash drive.

important in Windows XP. Vista and Windows 7 will ask if you're on a public or private network when you sign on and solved the problem. automatically turn off file sharing if you sav public network.

years anyway.

Toby: Not necessarily. Windows 7 Pro gives you downgrade rights to XP, which expire in 2020. There won't be security patches for it by then, but Microsoft does it that way because some U.S. security agencies require hack-proof installs on certain things. For example, we have a client who makes black boxes for airplanes and they're allowed to use only Windows 2000 for those. It takes the government a long time to approve new operating systems for embedded systems like that.

Merging Gmail contacts

actions > Merge contacts. Click the box next one. on the ones you want to merge (or the box at the top of the list if you want to 2011, but that's a "soft deadline." I exmerge all) and follow the prompts.

Q: I'm getting an antivirus warning on both computers about Broken.OpenCommand.

A: This could be a rootkit, a program and Installs itself underneath the level of the operating system and passes through information and commands to the operat-

Michael and Toby look at the printout while Toby continues the rootkit discus-

Toby: About the only way to get rid time Windows boots, is to put the hard drive in another computer, and scan with that computer's antivirus so Windows is not running on the drive being scanned. Another approach is to use a bootable CD Support for Windows XP

Michael finds a posting from Mal- XP? Toby: Good point. That's especially wareBytes that says it changed the program and the way it edited the registry. A one-time fix was made that should have

Toby: But be very careful if you do get that the same file removed on a virus Michael: XP will be dead in a few or spyware scan consistently because that would be a sign of a rootkit.

Next operating system

Q: What will the next operating system be?

A: No one knows for sure, but for the moment it's being called Windows 8. That might be a code name or the actual name used when it's released.

Generally, Microsoft needs a new operating system about every three years to sustain its revenue. We're in the first year of Windows 7. Microsoft won't announce a date this early because they could run into problems and don't want to get locked in. The release might be de-O: When I open Gmail it shows Con- layed because Microsoft worked a lot of

tacts and More contacts. How do I merge security features in Vista and 7 and is less than happy with the results. It might take A: Open the Contacts list, go to More Microsoft a little longer to roll out the

> Michael: There's a tentative date of pect Microsoft to release a beta of the next version because of the success of the "Windows 7 was my idea" ad campaign. Many people were using the beta of Windows 7, but how many people have ever used a beta of a Mac OS? None.

> Toby: Many people used the beta of Windows 7 as their main operating system. In fact, one of the big critics of Vista said that the beta of Windows 7 was the best operating system Microsoft ever produced. That's quite a statement.

> Michael and I were having no problems with the beta version, which we used consistently. Rick didn't install the beta because he's more interested in hardware than software. That's one of the continuing discussions in our office. I'll ask Rick what hardware I need and he tells me, but he doesn't care about the software and I don't care that much about the hardware.

Q: What's the situation on support for

A: Michael: Support has ended for Windows 2000.

Toby: You can't go on the Internet with Windows 2000 any more. Without security patches, it is just too dangerous. Support has ended for Windows XP Service Packs 1 and 2.

Service Pack 3 is still being supported, with no firm end-of-life date announced.

The dates can change often. Windows 98 was extended three times and Windows 2000 was extended four or five times. If you believe the published dates you'd believe in the tooth fairy.

Regular O&A

A combination of computer glitches and other problems made it impossible to get the regular Q&A transcribed before the deadline for this issue. We'll double up in the next issue. — Editor

Program: 3 in 1

Video training, backing up e-mail, photo batch work

By John Weigle

jweigle@vcnet.com

eptember's program was a mix of how-to information presented by Michael Shalkey. Items covered were how to make "a movie of what's going on on your computer" for training or archive purposes, how to back up e-mail and how to rename batches of photos at once.

Video training

Sooner or later, everyone seems to get a "how do I do ..." question from another computer user. Sometimes you can antalking someone through a problem, but other times the person really needs to see what you're doing.

One way to do this is to use the free CamStudio (http:/Camstudio.org) program, with which you can record everything that happens on our screen. If you want to add sound so you can speak while showing what you're doing, you will need a microphone to connect to the computer. CamStudio is a free, open source program that lets you record what happens on the screen, record audio and annotate the screen shots.

You can record the entire screen or just part of it. The Region menu gives you the choices of Region, Fixed Region or Full Screen. If you have clicked on Backing up e-mail Fixed Region, when you click on File > Record, you'll be able to draw a box a variety of ways, so the instructions for around the screen area you want to record.

Do not record audio, Record audio from which can be downloaded at http:// microphone and Record audio from explore.live.com/windows-livespeakers, along with options for several essentials?os=other. other functions.

and audio, click on File > Record and proceed with whatever you want to show. When you're finished, click on File > Pause or File > Stop, depending on which you want to do.

mat to record in.

and 7 provides a similar function but is a favorite search tool.)





swer the question over the phone by just The opening screen of CamStudio is at left. The File menu, showing the Record, Stop, Pause and Exit options is at right.

still picture of one point in time. CamStustep you take.

CamStudio is a good way for people tion and contacts/address books. to provide a program for a group (such as CIPCUG), to record conversations using a webcam so you can see them again or to record the contents of Web pages. It will record a YouTube video although the quality drops off.

You can edit video in CamStudio to cut the time down to an acceptable one for YouTube uploads. YouTube also has "how to" videos for its options.

E-mail programs store information in each program vary a bit. For his demonstration, Michael used Windows Live The Options menu gives choices of Mail, part of Windows Live Essentials,

(To find out where mail is stored in After picking the options for region Windows Mail, Windows Live Mail and Outlook Express, go email.about.com/od/livemaildesktoptips/ gt/Identify Your Windows Mail Live Mail or OE Store Folder.htm?rd=1. Outlook stores all its data in .pst files. Michael suggested using the Use MS Other programs vary, so start with the Video (.avi) option when picking the for- program's own help files or look for an export menu item. If neither of those The Snipping Tool in Windows Vista works, search for the program with your

No matter what program you use, dio provides a continuing video of every Michael said, you'll want to back up email messages, e-mail account informa-

> The account information is important, he said, because he's had clients set their e-mail programs to automatically open and download messages by remembering their password, and then forgetting the password because they never have to type it in. That can be a big problem if you have to reinstall a program or get a new computer or hard drive and have to start

> Windows Live Mail (and even Outlook Express) provides ways to back up all of those.

> For messages, you want to export the messages to an external hard drive, flash drive, CD or DVD. Your choice depends on how much information you're saving. Backing the information up the same drive it's already on is of no value if the drive fails. To bring the mail back to a new installation of the program you use the import function.

> The contacts list (address book in some programs) is usually exported to a .csv (comma separated values) file, which can be read by most programs.

> To export and import account settings go to the Tools menu for the two options.

> (Later, Michael determined that what he showed for e-mail backup works for

(Continued on page 8)

More on resizing, renaming pictures

(Continued from page 7)

Outlook Express as well — at least the export mail settings and Address book.

(The Windows Live Mail 2010 Beta does not move the password, found out, adding, "I am so sad.")

Resizing, renaming photos

As digital camera users quickly discover, photo names are something like IMGP0329.jpg, which gives you little useful information about the picture. Michael showed a way to resize and rename many pictures at a time using the free IrfanView (Irfan View http:// www.irfanview.com).

To do this, you're going to use the File > Batch Conversion/Rename function.

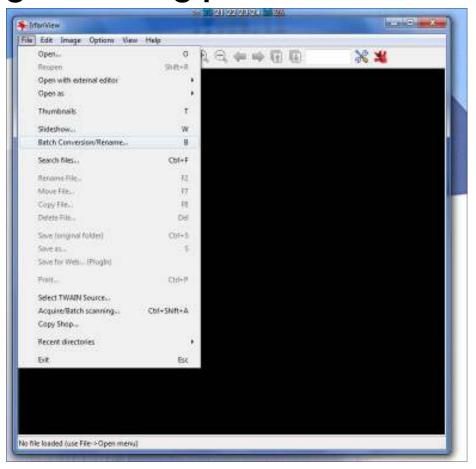
To rename the pictures, select the ones with similar subjects (summer visit to Aunt Sally's, Trip to Disneyland, Johnny's birthday party, etc.). You have to do this one subject at a time. If you sort the pictures by date in whatever folder you've stored them, it should be fairly easy to find all the related ones close together. If they're separated, use Ctrl + Click to pick them. If they're all together, click on the first one, hold down the Shift key, scroll to the last one and click on it to pick all pictures between the first and last.

Open the Batch Conversion/Rename function. Pick a directory to put the renamed pictures in. This can be the current directory or, if you don't want to change the originals, a new directory so you'll have copies of the original pictures with the new names.

Sort the pictures by date.

Start the process, at which point you'll pick the overall name, i.e., Johnny'sBirthdayParty. You'll end up with photos with the name and a number: Johnny's Birthday Party 01, etc.)

To resize photos for easier sending in



The Batch Conversion/Rename function in IrfanView is in the File menu.

function, select the photos and pick a new the standard for most players. directory so you don't change the originals. This is important because you want to keep the originals at their original sizes so you can use them for larger prints later downloaded at the Windows Live Essenif you want to.

Pick a size. Michael said he likes 640 x 480. Toby Scott suggested using 640 for the larger dimension. In either case, You Tube. be sure to check the Preserve aspect ratio box so you don't distort the picture.

General information

Windows Media Player and most

e-mail, use the Batch Converter/Rename other players can play avi files, which is

Windows Live Movie Maker lets you prepare movies that you can send to an individual or a site. It's free and can be tial site noted above.

On the Net:

Michael has posted the recordings on

Backing up e-mail: http:// www.youtube.com/watch?v=Ttax120ZOls

Batch re-sizing, renaming photos: http://www.youtube.com/watch? v=S jlyI38MX8

Important Q&A reminder: Please wait for the microphone to ask, answer or comment on a question. Although we have several microphones during the Q&A sessions, they do not pick up sounds from far away. While this eliminates the general background noise from the tape, it also means that useful information offered without a microphone is not recorded and, therefore, can not be transcribed for TOE.

Members' classified ads

Other categories as needed

Classified ads are free to members. Each ad is limited to 105 characters, including spaces and to one ad per member per month. Copy has to be to John Weigle, editor of TOE (editor@cipcug.org), within the week after the regular meeting. Otherwise, the ad is held to the following month.

Wanted

Have a small flash drive that you don't use? I could make good use of any 128 MB flash drives you care to donate for next year's volunteer income tax program. — Art Lewis

The Outer Edge is printed and prepared for mailing by:





Smart Computing tips and fun facts

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Unavailable websites: Occasionally, you may be unable to access a website that you visited previously without any troubles. This can happen if the website's ISP (Internet service provider) temporarily disabled the site, if the administrator failed to renew the Web registry data, or if too many people try accessing the site at the same time. Often when a site you access is unavailable, you will receive the "HTTP 404 Not Found" error message. One way to know if a site is temporarily down is to check another commercial site to see if your Internet connection is active. If you can access some sites but not one particular site, you may simply need to try accessing the site at a later time. You can also try deleting your Internet temporary files. To do this in Internet Explorer 8, for instance, open the Tools menu and select Internet Options. Next, click the Delete button under the Browsing History section, make sure to select Temporary Internet Files, and click Delete again. When you delete these temporary files, IE can access Web sites instead of using possibly outdated local files on your computer for a particular site.

E-readers offer digital convenience: E-readers can bring you books, blogs, and the Web wherever and whenever you need them. New electronic ink displays are easy on the eyes and provide a natural and familiar reading experience. And on models with Wi-Fi or 3G capabilities, you can shop right on the device: Select and pay for your purchase, and you can be reading your new book or magazine within a minute or two.

Upload photos and videos to a digital frame: The process of uploading photos and videos to a digital frame depends on what type of frame you have. Traditional frames require you to save photos on a USB flash drive or memory card and connect it to the frame. Wireless digital frames can stream pictures from your computer or online sharing sites over your wireless home network.

To ensure CIPCUG receives credit for new subscriptions and renewals, always subscribe and renew using the Subscribe or Renew Today! feature available within the User Group portion of the Smart Computing Web site. From here, select us from the drop-down list provided to ensure we received credit for the subscription order.

You can also call 800-733-3809 to subscribe or renew and give us credit by telling the representative you want us to receive credit for the order.

Following these instructions will ensure that we get as many free subscriptions as we possibly can.

Open a file with a specific program

By Jeff Levy

This lesson is copyright by Jeff Levy and reprinted with permission. All of his more than 400 lessons for both the PC and the Mac can be found on his Web site, jefflevy.com.

ometimes you might want to open a file with a specific program, but you don't necessarily want to have to open that program every time. So what do you do? That's easy. Here's the shortcut.

Click on Start and then on All programs. Now right-click on the program you'd like to use for limited file viewing and click on "pin to taskbar."

This will put what is essentially a quick launch-like icon on your task bar. Now, locate a file you'd like to open, hold shift down, and then drag the file to the icon you pinned to your taskbar.

Learning with Levy



to your task bar.

although you won't need taskbar. Just make sure the program you want to use to open files with is

in the Quicklaunch section of your Taskbar, located next to the start button, and then follow the same steps. If your Vista computer doesn't have Quicklaunch section, right-click on a blank space on the taskbar, select toolbars, and then click on Quicklaunch.

heard from 3 to 44 p.m. every Saturday AM), San Francisco (KNEW - AM), on KABC, 790 AM. Sports events often Seattle (KVI - AM) and Salt Lake City force a time change in the show, so check (Freedom 570 - AM).

That opens the file in his website regularly for the current the program vou pinned week's scheduled. Jeff's notes for every show are at www.jefflevy.com. Click on This trick also works Show Notes on the opening page to ac-Windows Vista, cess a wealth of information.

Jeff has added an additional project to pin anything to the to his list of tasks: Snapshot Talk Radio, Your Eye on the World of Photography. TheWebhttp:// sitei s www.snapshottalkradio.com. Jeff cohosts the program with Timothy E. Goodwin, The Photo Professor. The website's pages are Home, About the Hosts, Tim's Gallery, How to, Ask Jeff & Tim, Cameras, Printers, Accessories, Show Notes, Pod Casts and Show Information.

The website says the show is on the "Jeff Levy on Computers" can be following stations: Los Angeles (KABC –



Ventura County Computers (805) 289-3960

ww.vccomputers.com



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My SSD Rocks!

Be the first on your block with this new technology. Replace your boot device with an Intel SSD Drive. Use your mechanical drives for data storage.

> Watch you PC startup faster & operate like never before.





VCC new PC SSD Upgrade

40GB X25-V Solid State Drive Upgrade \$150.00 80GB Intel X25-M Solid State Drive Upgrade \$250.00 160GB Intel X25-M Solid State Drive Upgrade \$475.00 You know you want one. Don't wait. Do your part to stimulate the economy now! We're waiting.

CIPCUG can copy your floppy drives

By Helen Long

helen@cipcug.org

new addition to CIPCUG ing painted this weekservice to its members: How end. Our meeting will many of you still have data be in Brooks Hall to the stored on 3½" floppy or 5¼" left of United Methodist floppy? We can now transfer this data to Church of Camarillo at a flash drive for \$5 per floppy; you pro- 291 Anacapa Drive. vide the flash drive. So, now your data is Iolo, makers of System available, so you can go ahead and get Mechanic, will be our Isn't that cool?

New meeting place: Sept. 25 meeting the front page of cipcug.org.

only. The Boys & Girls Club auditorium is be-



that new computer without floppy drives. presenter. Check elsewhere in this newsletter for a map. There is also a map on

We have a small supply of 8 GB flash drives with only about 21/2 GB of free-Ware on it, which gives you a whole bunch of free space. And don't forget, you can get the freeware data updated for only \$1.

I sold three of these last month and only have six left to sell at \$20 each.

We lost \$5 in coffee money last month. Come on people. Drink up!

HAVE YOU RUN YOUR ANTI-SPYWARE PROGRAMS LATELY?

Word tip: slowing down a mouse selection

screen when you are trying to want. select it using the mouse? There are many ways you can attempt to slow down the while know that there are actually two the Control Panel and the Mouse applet speed at which text scrolls when you are mouse-scrolling speeds in Word. To use will vary, depending on your version of using the mouse to select text. Perhaps the slower speed when selecting text, Windows.) Within the Mouse applet, the easiest is to use the keyboard in con- move the mouse down to the horizontal make sure the Motion tab is displayed. junction with the mouse. You do this by scrollbar area. This scrolls downward at a You can adjust the Pointer Speed setting clicking the insertion point at the position relatively moderate speed. Moving the on this tab so it is more toward the Slow where you want the selection to start, and mouse below the horizontal scrollbar side. When you close the applet by clickthen hold down the SHIFT key while you sends the scrolling into full-speed mode. ing on OK, you should notice that your click where you want the selection to end. The "moderate speed" zone for scrolling mouse speed is a bit more manageable.

ave you ever noticed that has a scrolling wheel between the two ning. there are times that text buttons. Using the wheel you can scroll scrolls way too fast on your through a document at the speed you the mouse speed using Windows itself.

However, if you don't want to use the upward is the ruler bar. The actual differkeyboard, and only rely on the mouse, ences between these scroll speeds deyour options are a bit more limited. Perpends on the speed of your computer and haps the best idea is to get a mouse that how many other tasks your system is run-

The final option to try is to slow down Display the Control Panel, and then open Those who have used Word for a the Mouse applet. (How you access both

> Copyright © 2010 by Sharon Parq Associates, Inc. Reprinted by permission. Thousands of free Microsoft Word tips can be found online at http://

More on Command.com ..

(Continued from page 1)

lenging for hackers to locate the vulnerable parts of Windows.

for the Microsoft download link.

(guard page) update/patch to the Linux asleep when the CFL suffered its melt-

Light bulbs - no CFL night lights: Use night lights for night lights, not the CFLs as night-lights, especially located Search google for EMET 2.0 and look compact fluorescent bulbs. We recently near sleeping people or pets that cannot had an "incident" at our house where a escape the area. Patch your Linux kernels: Although compact fluorescent (CFL) lamp burned there is no known virus that takes advan- out right above our bunny house-pet. We cursing CEOs: A recent study indicates tage of it, there is a recent vulnerability were awake and removed the small ani- that when CEOs are cursing or if they are that has been fixed in the Linux kernel. mal immediately, but realized the story not freely talking about themselves, they All Linux users should accept the recent could have a sad ending if we were all are more likely to be lying.

I strongly recommend people not use

Modern psychology — beware of

Happy computing!

Practice safe computing: Back up, back up, back up (And then test the backup to be sure it worked)

Another view on operating system security

By Bill Wayson

bwayson@gmail.com

Can Linux get a virus? safer" than Mac or Linux, and that a alike.

Penguin's Lair



Wayson

hacker broke into a Linux deeper into the subject.

the same risk you present when using windows vista 6 month vulnerability Here, there is a distinction between Linux pdf/6 Month Vista Vuln Report.pdf), click only what you know you must. (and probably OS X) and Windows. User were written by a Microsoft security re-

it hard to keep user accounts at an un- software, third parties have the additional privileged level. Too much day-to-day advantage of being able to see the proactivity requires administrative rights, so gram code to directly discover flaws. This question was recently user accounts are generally created as

derivative articles claiming that Windows Windows. Linux can get a virus, but the damage Vista may be the most secure OS there is, other hand, at least through XP, has made effects of the flaws. With open-source computing.

What I found interesting was the disasked in the TOE Q&A ses- administrator-equivalent. I have heard cussion of the articles and how nuanced sion column. The response to that much work has been done in Vista the subject of security could be. It helps the question was correct. Yes, viruses can and Windows 7 to make unprivileged to understand what "security" is being make their way into a Linux system. But user accounts more usable. If this work is compared. How were the test systems the response continued on, claiming that successful, the result should be a huge built: out-of-the-box, hardened by secu-Windows 7 and Vista are "architecturally boon to Windows and Internet users rity experts with deep knowledge of the PC and OS, or some other way? I was As for the relative security of Win- most persuaded that, for comparisons that system faster than a Win- dows, Linux, and OS X, that is a lively would be used by regular PC users, "real dows 7 system was com- subject of discussion. I did search quite a life" setups — PCs that an "average" user promised. Windows sys- bit for articles comparing later versions of would build and maintain — should be tems, it was explained. Windows with Linux and OS X. I was tested. Is the security of each entire instalbore more numerous at- unable to locate information on the white lation being compared or just that of the tacks than the other two hat hacker conference, but I don't doubt operating systems (and what constitutes OSes because there are that the statements made in TOE are cor- the "operating system" anyway)? Linux so many more Windows rect on their face. I did find, with the help installations include a lot of applications systems. Since I have a of the Linux SIG, an article comparing that are not included in Windows. Howpassing interest in com- one measure of the security of Windows ever, many add-on applications, such as puter security, this month Vista, some Linux distributions, and Mac Office, Adobe Reader, and a Flash player, I am going to delve a bit OS X. This article led to a cascade of exist on just about every PC running

I have not done justice to this subject. it can do is limited. For our purpose here, and at least one pronounced that Win- Those interested in more can quickly find I will call any software with ill intent a dows 7 would be the most secure OS sim- it with a little Web searching. The bottom virus. When comparing different operat- ply because it is the next version of Vista, line is that, no matter what computer sysing systems and the risk of damage once a inheriting its superior security. The origiter you use, help yourself and all users virus in contracted, more examination is nal article, a blog posted at http:// of the Internet by keeping all your softrequired. The risk that a virus presents is b l o g s . c s o o n l i n e . c o m / ware patched and up-to-date, become an informed PC user and read a bit about your PC. The virus can do anything on report, and the report it is based on computer security, be skeptical when your PC that you can do, but no more. (http://www.csoonline.com/ surfing the Web or reading e-mail, and

If you have questions or would like to accounts on Linux are unprivileged ac- searcher. The metrics that were studied learn more about Linux and FOSS, come counts. Where a Linux user can write to were the number of security vulnerabilito to the Sept. 28 Linux SIG meeting at 6:30 the hard drive, what files they can mod- ties reported by the vendors, and the num- p.m. at Ventura County Computers in ify, erase, and even read, is very limited ber of unfixed vulnerabilities remaining Ventura. We will talk about an interesting and confined to their own home folder at the end of the study period. These discussion I heard recently about Web and the files they create in the temporary numbers may not present a true apples-to- surfing, tracking, and saving cookies in file folder. All of the system areas are, at apples comparison. Commercial vendors the Adobe Flash player. Beyond that, we most, read-only, with very sensitive infor- have an incentive to underreport the num- talk about all things Ubuntu, Linux, and mation such as passwords being com- ber of issues with their products. Con- open source, try to answer any questions, pletely hidden. Thus, a virus contracted versely, the open source software com- and resolve any problems that are raised. through the user cannot compromise the munities have an incentive to quickly See the CIPCUG Web site for more inforsystem. They'd have a hard time turning report issues to assure they are fixed as mation. If you have a question or topic the Linux PC into a zombie. They could, quickly as possible. Additionally, third you would like the Lair or Linux SIG to however, peruse the user's area to cull parties discover flaws in closed-source cover, drop me a line at bwayinteresting information. Windows, on the software only when they recognize the son@gmail.com. Until next month, happy

Gremlins join hands to block Q&A report

n unfortunate combination of Diane Mortensen's computer problems and time problems for Toby Scott made it impossible to get the regular Q&A prepared in time for this issue, but we'll catch up next month. The change in meeting location meant we wanted to be sure this issue goes in the mail in plenty of time for everyone to get the notice.

For those of you who don't know, Diane transcribes the session and Toby edits that to make sure the recording was clear and that he said what he meant to say before it goes to print (something like a member of Congress extending and revising remarks for the Congressional Record.

Editor's corner



Weigle

This issue is 16 pages rather than the usual 20 to 24 to make up for some of the 24-page issues I've done this year. There didn't seem to be any reason to scrounge up four additional pages of material, especially now that APCUG, the Association of PC User Groups, is sending fewer articles to share.

Carbonite is working

In fairness to Carbonite, I must update my report in the July issue about how poorly the program worked when I upgraded to Windows 7. (I had to reinstall it every time I wanted to use

it.)

On Aug. 22, I received a notice that Carbonite had released a new version of its software. The message didn't say that problems with Windows 7 had been fixed — I am still convinced that the problems I had were a result of the Carbonite software rather than something on my machine — but I decided to download the new version and see what would hap-

The software installed with no problems and has worked perfectly ever since. I am again a happy user and again feel confident about recommending the program as a way to have an offsite backup in case the worst happens and your computer and any local backups are stolen or destroyed by a disaster.

If you don't want to use Carbonite or some other offsite storage, at least consider backing up your data on DVDs, flash drives or an external hard drive that you keep at a workplace or somewhere far enough from your home that a fire or other disaster is unlikely to destroy both locations.

Retirement is further away

Scripps' plans to move design and editing functions for The Star to Corpus Christi have been delayed again because of computer issues. We were recently told that the move, originally scheduled for Aug. 16, is now more likely early next year. That's fine with me for a variety of reasons, including the tax effects of getting a severance package at the end of year.

- John Weigle, editor

Treasurer's report for **July 2010**

By Art Lewis treasurer@cipcug.org 7-1-2010 through

Category Description

7-31-2010



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INFLOWS	
Coffee income	-3.50
Donation	7.00
Membership Income	
Renewals 535.00	
TOTAL MEMBERSHIP	535.00
Raffle	67.57
TOTAL INFLOWS	606.07
OUTFLOWS	
Corporate Expenses	5.75

0

Corporate Expenses	5.75
Rent Paid	150.00
TOE	306.31
TOTAL OUTFLOWS	462.06

OVERALL TOTAL 144.01

Unrestricted Funds	7,249.27
Restricted Funds	0.00
Bank Balance 7-31-10	7,249.27
Year to Date Income	606.07
Year to Date Expense	462.06
Net Year to Date	144.01

2010 contributors to The Outer Edge

Your name can appear here, too. Share vour knowledge with other members by sending an Inc. article, letter or computer tip to editor@cipcug.org.

Ken Church Jerry Crocker Rick Curry Bob de Violini Jeff Levy Art Lewis

Helen Long Diane Mortensen Sharon Parq Associates

Toby Scott Michael Shalkev Phil Sorrentino (APCUG) Rick Smith Smart Computing magazine Bill Wayson

John Weigle

CHURCH

Membership report:

Is it time to renew?

By Ken Church

email address: <u>membership@cipcug.org</u>

Welcome -

New Member: Wayne Shaw

Attendance at the August 2010 general meeting:

67 members and guests Total membership: 203

MEMBER RENEWAL INFORMATION

\$30 for single membership,

\$35 for two or more family membership.

NEW MEMBER INFORMATION

\$40 first year for single membership, \$55 first year for two or more family membership in same household.

Please send your payment to:

CIPCUG MEMBERSHIP P.O. BOX 51354 OXNARD, CA 93031-1354

Or bring your payment to the sign in table for the Sept. 25, 2010, meeting.

July 2010 renewals payment due:

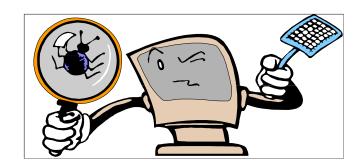
Mbr#	Last Name	First Name	Pd to Dt
1229	Kirschke	Randy	201007
1149	Little	Robert	201007
0873	Pass	Jim	201007

August 2010 renewals payment due:

_		_	_
Mbr#	Last Name	First Name	Pd to Dt
1193	Abbate	Mannie	201008
0985	Bartels	Pat	201008
0028	Fiedler	Art	201008
0806	Hurme	Seppo	201008
1111	Sperske	Dineane	201008

September 2010 renewals payment due:

Mbr#	Last Name	First Name	Pd to Dt
1207	Anderson	Andy	201009
0714	Bryan	Bob	201009
0006 T	Burnett	Bob	201009
0613	Green	Gunnar	201009
1161	Greene	William	201009
0249	Greenway	Frank	201009
0373	Houle	Robert	201009
0773	Lang	Nita	201009
1037	Lerner	Robert	201009
0372	Pizza	Tony	201009
1208	Sheffield	Craig	201009
1036	Smith	Howard	201009
1150	Thomas	Ray	201009
1230 A	Tolian	John	201009
1230 B	Tolian	Mary	201009
1181	Toscano	Matthew	201009





Why join Channel Islands PC Users Group (CIPCUG)?

Every month, members of the Channel Islands PC Users Group have access to:

- ◆ The Outer Edge newsletter, which includes a list of members willing to help to good use by helping other members.
- The general meeting, featuring a members helping members. question-and-answer session and program on new software or hardware.
- meetings held several times a month.
 - ♦ Door prizes at the regular meeting. Other benefits include:
- ◆ Special user group discounts on CIPCUG. books and software.
- ♦ An Internet service provider at a large discount (see next column).
 - ♦ A flash drive containing many

useful freeware programs.

- ♦ A chance to make friends with people who have similar interests.
- ♦ The ability to put your knowledge The whole concept of user groups is

Please clip the coupon below and ◆ Special Interest Groups — special send with payment to CIPCUG-Membership, P.O. Box 51354, Oxnard, CA 93031-1354.

Please make checks payable to

Dues for new members Individual member, \$40. Family membership (same address), \$55.

Renewals are \$30 and \$35 per year respectively.

CIPCUG E-MAIL ADDRESS

Members who would like to have an e-mail address through CIPCUG in the form of YourName@cipcug.org may obtain one for \$15 per year.

CIPCUG INTERNET SERVICE **TECH TEAM**

David Minkin, 469-6970 (cell), 484-2974 (home) dddave@cipcug.org Bob Thompson, 647-2287

CIPCUG MEMBERSHIP APPLICATION	Can you help the club as a volunteer? If so, what would you be interested in working on?
Amount enclosed:	
Please Print the following information:	
Name:	
Address:	
City:, State:	Date: Manufactili
ZIP Code:	Date Member #
Phone (Home):(Work):	_
E-mail address:	
User level: Novice; Intermediate; Advanced	
<u> </u>	

Channel Islands PC Users Group Inc.

P.O.Box 51354 Oxnard, CA: 93031 NON-PROFIT U.S. POSTAGE PAID OXNARD. CA PERMIT NO. 1785

DATED MATERIAL Please Do Not Delay

DUES REMINDER

If the number above your name is 201010, your membership dues are payable in October 2010.

September 2010 meeting Of the Channel Islands PC Users Group



Saturday morning, Sept. 25, at Brooks Hall at the Camarillo United Methodist Church, 291 Anacapa Drive, Camarillo, Calif.

Meeting Schedule:

9:30-10:30

8:30 a.m. Doors open

8:45-9:30 Internet and networking SIG,

No Computing 101 SIG Business meeting, Q&A

10:30-11:00 Break — Please contribute requested

amounts for coffee and doughnuts

11:00-12:00 Program (lolo)

Drawing (might be cancelled)

1:30 After-meeting SIG by Michael

Shalkey